

The Canadian Housing and Renewal Association's

51st NATIONAL CONGRESS ON HOUSING AND HOMELESSNESS

LE 51^e CONGRÈS NATIONAL SUR LE LOGEMENT ET L'ITINÉRANCE

de l'Association canadienne d'habitation et de rénovation urbaine

Victoria, BC

APRIL 2-4 2019

DU 2 AU 4 AVRIL 2019



PROGRAM PROGRAMME



WELCOME TO DELEGATES

As Premier and Minister of Municipal Affairs and Housing of the Province of British Columbia, we're pleased to welcome delegates to the Canadian Housing and Renewal Association's 51st National Congress on Housing and Homelessness.

This conference brings together a passionate network of sector specialists to engage on topics of high interest to people throughout the world. Access to safe, affordable housing is one of the most significant concerns of British Columbians, and we are fortunate to see this year's event take place in Victoria, at a time when these important challenges are getting the attention they have long deserved. With insights from 50 years of past workshops, exhibits, teaching and talks to draw from, the 2019 Congress is set to offer an exciting program.

Our government is committed to tackling the housing affordability crisis. We're building partnerships with Indigenous, private and non-profit organizations to empower communities, invest in supports for people, and help stabilize the market. It is heartening to see our hard-working BC stakeholders join peers from across Canada and the U.S. to focus on this issue from a national perspective. Discussions taking place at this conference will no doubt invigorate our efforts going forward, and we want to thank the organizers at CHRA for making this opportunity possible.

We hope everyone attending enjoys a wonderful visit here in our province's capital city, and we wish you all a productive and energizing conference!

BIENVENUE AUX DÉLÉGUÉS

À titre de premier ministre et de ministre des Affaires municipales et du Logement de la Colombie Britannique, nous nous réjouissons d'accueillir les délégués au 51^e Congrès national sur le logement et l'itinérance de l'Association canadienne d'habitation et de rénovation urbaine.

Notre gouvernement s'est engagé à lutter contre la crise d'abordabilité du logement. Nous établissons des partenariats avec des organismes autochtones, privés et sans but lucratif dans le but d'habiliter les communautés, d'investir au chapitre des mesures d'appui offertes aux gens et de contribuer à la stabilisation du marché. Il est encourageant de constater que nos intervenants britannico colombiens, qui travaillent très fort, s'unissent à leurs pairs de partout au Canada et aux États Unis pour se concentrer sur la question sous un angle national. Les discussions qui se dérouleront dans le cadre de cette conférence dynamiseront certainement nos efforts pour aller de l'avant, et nous remercions les organisateurs de l'ACHRU d'avoir rendu cette occasion possible.

Nous vous souhaitons un magnifique séjour dans la capitale provinciale. Nous souhaitons à tous les participants un congrès productif et stimulant!

HONOURABLE JOHN HORGAN
PREMIER OF BRITISH COLUMBIA

HONOURABLE SELINA ROBINSON
MINISTER OF MUNICIPAL
AFFAIRS AND HOUSING



Greetings from Mayor Lisa Helps

On behalf of the City of Victoria, it is my great pleasure to welcome you to British Columbia's Capital City for the Canadian Housing and Renewal Association's 51st Annual Congress on Housing and Homelessness.

We are grateful for the work the CHRA does to support the housing movement in our country and region. It is an honour to host members from across the country as you share your knowledge and collaborate to continue your valuable work in promoting secure, affordable housing for Canadians.

The City of Victoria is an active partner and strong advocate for housing affordability and availability, and Victoria City Council is committed to demonstrating regional leadership on this front. The City is currently implementing the Victoria Housing Strategy which aims to increase the supply of housing and encourage diversity of housing types.

While you are in Victoria, I hope you will take some time to explore our beautiful city. Put on your walking shoes and enjoy our picturesque Inner Harbour with waterfront paths, Canada's oldest Chinatown, Fisherman's Wharf, our charming Old Town district and our many local shops. Be sure to experience some of the best food, beer and coffee in the country, and say hello to the friendly people who call Victoria home.

I wish you all the best for an enjoyable conference filled with new knowledge, friendship and memories. I hope that your time in Victoria will be so memorable that we will soon welcome you for a return visit!

Salutations de la mairesse Lisa Helps

Au nom de la ville de Victoria, c'est avec grand plaisir que je vous souhaite la bienvenue dans la ville capitale de la Colombie-Britannique, pour le 51^e congrès national sur le logement et l'itinérance de l'association canadienne d'habitation et de rénovation urbaine.

Nous sommes reconnaissants à l'ACHRU pour leurs efforts et leur support du mouvement sur le logement, dans notre pays et dans la région. C'est avec honneur que nous accueillons des membres de tous coins du pays, qui se joignent à nous afin de collaborer, et partager leur savoir afin de continuer à promouvoir le logement abordable et sécuritaire pour les canadiens.

La ville de Victoria est un partenaire actif, et fervent partisan de l'accessibilité et de la disponibilité du logement abordable. Le conseil municipal de Victoria est engagé à démontrer un leadership régional à ce niveau. De plus, la ville à mise en oeuvre la Victoria Housing Strategy, qui a pour but d'augmenter l'approvisionnement de logement, ainsi qu'encourager une diversité de type de logis.

Au cours de votre visite à Victoria, je vous encourage à découvrir notre belle ville. Mettez vos chaussures de marche et soyez séduits par la beauté du port, de passerelles longeant la mer, du premier quartier chinois établis au Canada, des péniches de Fisherman's Wharf, de la vieille ville, et de nos boutiques locales. Soyez sûr de découvrir certains des meilleurs repas, bières et cafés du pays, et surtout dites bonjour au gentil monde de Victoria.

Je souhaite à tous une agréable conférence, remplie de nouvelles connaissances, amitiés et de nouveaux souvenirs. J'espère que votre passage à Victoria sera tellement mémorable que nous aurons bientôt le plaisir de vous accueillir pour une nouvelle visite.

Sincerely, Cordialement,

A handwritten signature in black ink that reads "Lisa Helps".

Lisa Helps
Victoria Mayor | Mairesse de Victoria

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CHRA is proud to have partnered with the BC Non-Profit Housing Association (BCNPHA) to deliver RENT education sessions at Congress. Welcome to RENT delegates, and we hope you will find the CHRA Congress informative and educational!



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MONDAY APRIL 1ST LUNDI LE 1^{ER} AVRIL			WEDNESDAY APRIL 3RD DAY 1 MERCREDI LE 3 AVRIL JOUR 1			THURSDAY APRIL 4TH DAY 2 JEUDI LE 4 AVRIL JOUR 2		
Registration Inscription 16 h 00 - 19 h 00			Registration Inscription 7 h 00 - 17 h 00			Registration Inscription 7 h 00 - 17 h 00		
TUESDAY APRIL 2ND PRE-CONGRESS MARDI LE 2 AVRIL PRÉ-CONGRÈS			Breakfast Déjeuner 7 h 30 - 8 h 30			Breakfast Déjeuner 7 h 30 - 8 h 30		
Registration Inscription 7 h 00 - 17 h 00			Opening Ceremonies Cérémonies d'ouverture 8 h 30 - 10 h 30			Reconciliation Panel Table ronde sur la réconciliation 8 h 30 - 10 h 30		
Innovation Forum Forum de l'innovation 8 h 30 - 12 h 00			30 min. Break Pause de 30 min.			30 min. Break Pause de 30 min.		
Indigenous Caucus Caucus autochtone 8 h 30 - 12 h 00			Concurrent Workshop Sessions (4) Ateliers 11 h 00 - 12 h 30			RENT Educational Sessions (2) RENT Sessions Éducatives (2) 11 h 00 - 12 h 30		
Housing Course Cours sur le logement 8 h 30 - 12 h 00			Lunch Dîner 12 h 30 - 13 h 30			Concurrent Workshop Sessions (5) Ateliers 11 h 00 - 12 h 30		
Lunch Dîner 12 h 00 - 13 h 00			Lunch Dîner 12 h 30 - 13 h 30			Yardi Award Luncheon* Dîner Yardi sur les prix de reconnaissance* 12 h 30 - 14 h 00 <small>*reserved in advance</small>		
Innovation Forum Forum de l'innovation 13 h 00 - 15 h 00			Free time Temps Libre			Free time Temps Libre		
Indigenous Caucus Caucus autochtone 13 h 00 - 15 h 00			Concurrent Workshop Sessions (3) Ateliers 14 h 00 - 15 h 30			RENT Educational Sessions (2) RENT Sessions Éducatives (2) 14 h 00 - 15 h 30		
Housing Course Cours sur le logement 13 h 00 - 15 h 00			Mobile Tours Ateliers mobiles 14 h 00 - 16 h 00			Concurrent Workshop Sessions (4) Ateliers 14 h 00 - 15 h 30		
Free time Temps Libre			Free time Temps Libre			Film Screening Projection de film 14 h 00 - 16 h 00		
Town Hall Discussion with CMHC Forum avec la SCHL 15 h 30 - 17 h 00			Kick-Off for Pre-Election 2019 Lancement de la période préélectorale 2019 16 h 00 - 17 h 00			Free time Temps Libre		
Free time Temps Libre			Free time Temps Libre			Annual General Meeting Assemblée générale annuelle 16 h 30 - 17 h 30		
Free time Temps Libre			Free time Temps Libre			Free time Temps Libre		
 Meet & Greet Rencontre d'accueil 18 h 00 - 20 h 00 @ STRATHCONA HOTEL GAMES ROOM			 President's Reception* Réception du président* 18 h 30 - 20 h 30 <small>*Ticket Holders Only Depart from Victoria Conference Centre @ 18 h 00</small>			 Closing Ceremonies Cérémonies de clôture 18 h 30 - 20 h 30 @ ROYAL BC MUSEUM FIRST PEOPLES GALLERY		
 Early Career Professionals Pub Night Soirée pub pour les nouveaux professionnels 19 h 00 - 21 h 00 @ IRISH TIMES PUB								

TRADESHOW ALL DAY WEDNESDAY | SALON PROFESSIONNEL (TOUTE LA JOURNÉE) MERCREDI

2019 LOCAL HOST COMMITTEE

Kevin Albers,

Chief Executive Officer, M'akola Housing Society and M'akola Development Services

Don Elliott,

Executive Director, Greater Victoria Coalition to End Homelessness

Kathy Stinson,

Chief Executive Officer, Victoria Cool Aid Society

Kaye Melliship,

Executive Director, Greater Victoria Housing Society

Christine Culham,

Senior Manager, Regional Housing, Capital Region Housing Corporation

Margaret Pfoh,

Chief Executive Officer, Aboriginal Housing Management Association

Heidi Hartman,

Regional Director, Vancouver Island Region Office, BC Housing

Ron Rice,

Executive Director, Victoria Native Friendship Centre

Jonathan Tinney,

Director of Sustainable Development and Community Planning, City of Victoria

Marika Albert,

Policy Director, BC Non-Profit Housing Association

Carol Frketich,

Regional Manager, Affordable Housing Client Solutions, BC and the North, Canada Mortgage and Housing Corporation

CONGRESS VOLUNTEERS

A big thank you to all our volunteers who make Congress run so smoothly!

BOARD OF DIRECTORS

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CONGRESS SPONSORS



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Executive Director

Dominika Krzeminska,
Director, Programs and Strategic Initiatives

Julie Auger,
Event Manager

Melissa Weigel,
Office Manager

SM Leduc,
Manager, Policy and Research

TRADE SHOW

The tradeshow will take place on Wednesday April 3rd from **7:30am to 5:00pm** in the foyer level 1 and 2 of the Victoria Conference Centre.

- 34 Aboriginal Housing Management Association
- 17 ACME Supplies
- 9 ARCORI ISTCL Group (AIG)
- 16 Bath Fitter Vancouver and Bath Fitter Victoria
- 12 BC Housing
- 32 Canada Mortgage Housing Corporation
- 21 Canada Revenue Agency
- 30 CARF Canada
- 13 CleanStart
- 33 Coinamatic
- 11 Enbridge
- 26 Encasa Financial Inc.
- 29 Fortis BC
- 14 Gen Squeeze
- 24 Horizon North
- 7 Human Resources Social Development Canada
- 22 Iler Campbell
- 27 M'AKOLA Housing Society
- 28 M'AKOLA Housing Developments
- 35 Marsh
- 19 Metric Modular
- 18 Morneau Shepell
- 4 Ontario Aboriginal Housing

EXHIBITOR SET-UP

April 2 nd	4:00pm - 6:00pm
April 3 rd	7:00am

TRADESHOW APRIL 3RD

Open All Day	7:30am - 5:00pm
Breakfast	7:30am - 8:30am
Morning Break	10:30am - 11:00am
Lunch	12:30pm - 2:00pm
Afternoon	3:30pm - 5:00pm

- 5 Orca HealthCare
- 8 Northgate
- 20 Q.W. Page Associates Inc. NewViews Accounting Software
- 10 Ready to Rent
- 6 Sparkle Solutions
- 1 Telus
- 36 Tourism Victoria
- 15 Vancity
- 2 Vancouver Native Housing - Skwachays Lodge Hotel & Gallery
- 3 Vancouver Native Housing Job Fair
- 23 Yardi

Brighter Thinking for Housing

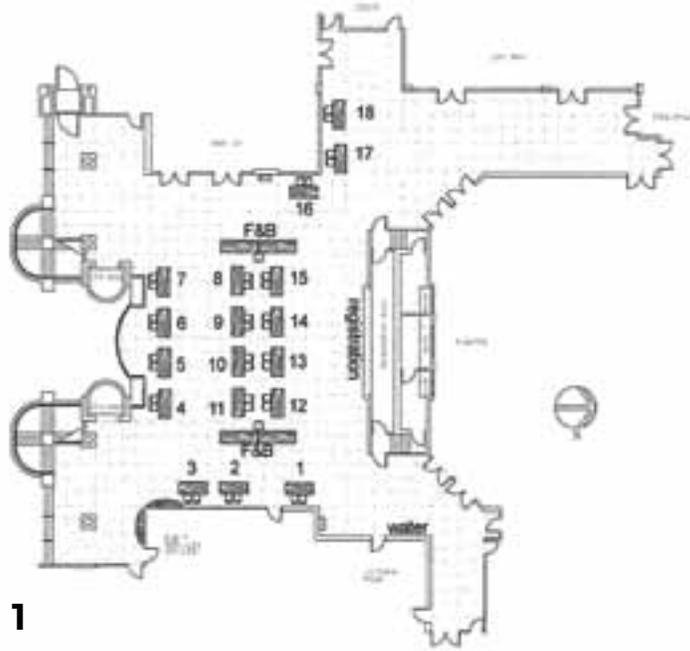


We've drawn a new blueprint for the technology that's shaping the future.

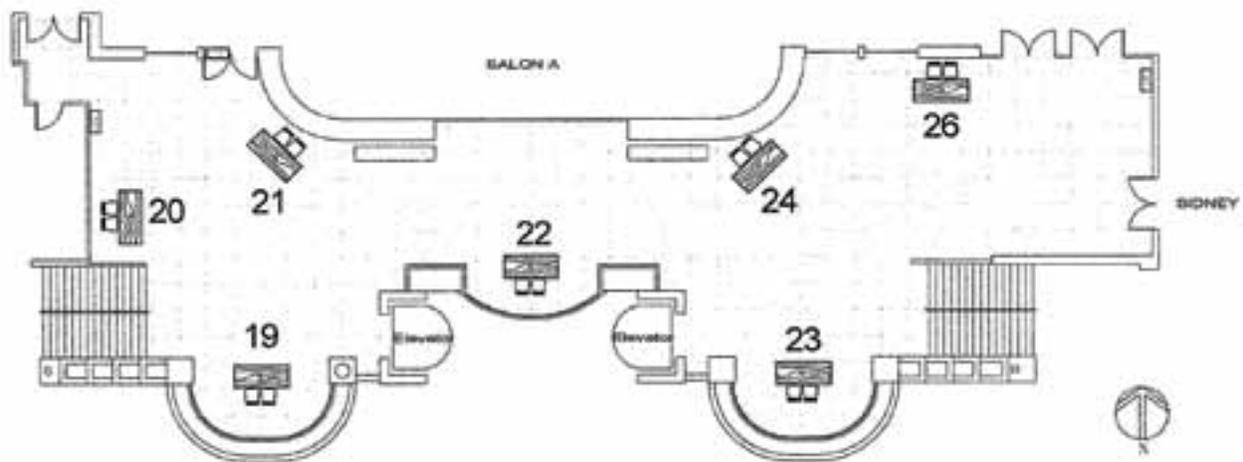
A new open technology for housing.



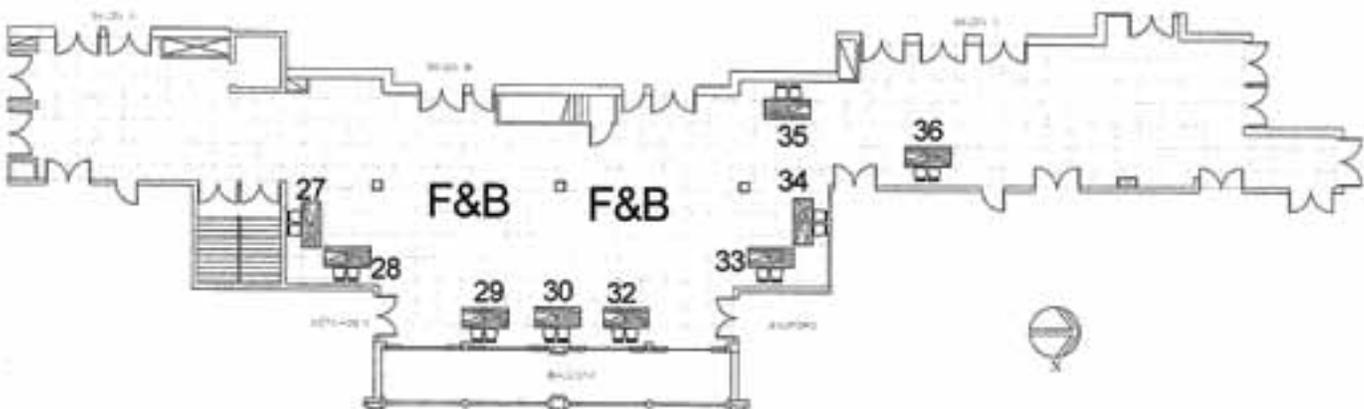
NPSHousing@northgateps.com
northgateps.com/housing



PREFUNCTION 1



PREFUNCTION 2A



PREFUNCTION 2B/C

TUESDAY AT-A-GLANCE

7:00am
Registration Opens
Level 1

7:30am - 8:30am
BREAKFAST
Carson Hall Foyer (Level 2)

8:30am - 3:30pm
Pre-Congress Streams
(Level 2)

STREAM 1: INNOVATION FORUM
Carson Salon C

STREAM 2: INDIGENOUS CAUCUS
Carson Salon A

STREAM 3: HOUSING COURSE
Sidney (Level 2)

12:00pm - 1:00pm
LUNCH
Carson Hall Foyer (Level 2)

3:30pm - 5:00pm
Town Hall Discussion with CHMC
Lecture Theatre (Level 1)

 6:00pm-8:00pm
Meet & Greet
The Strathcona Hotel Games Room
919 Douglas St, Victoria, BC V8W 2C2
*Cash bar *Snacks to be provided*

7:00pm to 9:00pm
Early Career Professionals Pub Night
Irish Times Pub
** By Invitation only*
Cash bar. Snacks to be provided

TUESDAY APRIL 2ND
MARDI LE 2 AVRIL

PRE-CONGRESS
PRÉ-CONGRÈS

7:30am - 8:30am
Carson Hall Foyer (Level 2)

BREAKFAST | PETIT DÉJEUNER

8:30am - 3:30pm
Innovation forum
Carson Salon C



National Housing Strategy: One year in Stratégie nationale sur le logement : Première année financière

Innovation Forum 2019 is a unique opportunity for the community housing sector to learn about developments associated with Canada's first ever National Housing Strategy first announced in November 2017. Sessions have been designed to provide attendees with information and guidance on ways that they can directly benefit from the programs and initiatives contained in the NHS after its first year of implementation.

Le forum de l'innovation offre au secteur de l'habitation communautaire une occasion exceptionnelle de connaître les développements de la première Stratégie nationale du logement au Canada, annoncée en novembre 2017. Les ateliers ont été conçus pour fournir aux personnes participantes des renseignements et des conseils sur les meilleures façons de profiter des programmes et des initiatives comprises dans la SNL après une année de mise en œuvre.

8:30am - 8:50am

Opening Remarks | Discours d'ouverture

Carol Frketic, Regional Manager, Affordable Housing Client Solutions Management (BC), CHMC

Gestionnaire régional, Gest. des solutions clients - Logement abordable (C.-B.)

Luke Harrison, Vice President, Business Development, Horizon North

Vice-président, Développement des affaires, Horizon North

8:50am - 9:20am

Technical Resource Centre | Centre de ressources techniques

During the development of the National Housing Strategy, one of CHRA's recommendations was to create a new Technical Resource Centre, an organization that would provide both technical assistance and financial resources to community housing providers who were exploring new and more efficient business models. The National Housing Strategy confirmed the creation of this new Centre. This session will provide an update on the development of the new Technical Resource Centre, and an overview of the services and offerings that it will provide to community housing providers once it is fully operational.

Pendant le développement de la Stratégie nationale du logement, l'ACHRU a suggéré, entre autres, de créer un Centre de ressources techniques pour offrir à la fois de l'assistance et des ressources financières aux gestionnaires de logements communautaires à la recherche de nouveaux modèles d'affaires plus efficaces. La Stratégie nationale du logement a confirmé la création de ce centre. Cet atelier vous informera sur l'état actuel de développement du Centre et vous présentera une vue d'ensemble des services et des possibilités qu'il pourra offrir quand il sera pleinement en fonction.

Tim Ross, Executive Director, Co-operative Housing Federation of Canada

Directeur général, Fédération de l'habitation coopérative du Canada

9:20 a.m. - 10:00 a.m.

Legislated Right to Housing | Le droit du logement

The 2017 National Housing Strategy states: Canadians deserve safe and affordable housing. That is why the federal government is taking additional steps to progressively implement the right of every Canadian to access adequate housing. This session will provide an update as to the status of the government's progressive implementation of the right of every Canadian to access adequate housing.

La stratégie nationale sur le logement de 2017 stipule : Les Canadiens ont droit à un logement sûr et abordable. Voilà pourquoi le gouvernement fédéral prend des mesures supplémentaires pour mettre en œuvre progressivement le droit de chaque Canadien d'accéder à un logement convenable. Cet atelier portera sur l'état de la situation quant à l'implantation progressive par le gouvernement du droit à un logement adéquat pour chaque Canadien et chaque Canadienne.

Adam Vaughan, Parliamentary Secretary to the Minister of Families, Children and Social Development (invited)

Secrétaire parlementaire du ministre de la Famille, des Enfants et du Développement social (invité)

10:00am - 10:15am
Carson Hall Foyer

BREAK | PAUSE

10:15am - 12:00pm

National Housing Co-Investment Fund Un Fonds national de co-investissement pour le logement

The National Housing Strategy announced the creation of a new \$15.9-billion National Housing Co-Investment Fund, which is expected to create up to 60,000 new housing units, and repair up to 240,000 units of existing housing. The fund was launched in spring 2018, and the first round of successful applicants was announced earlier this year. This session will present an update on the status of the Fund, lessons learned thus far from applicants, guidance for those who plan to apply, and thoughts from housing providers who have opted out of applying to the Fund for their projects.

Un Fonds national de co-investissement dans le logement, inclus dans la Stratégie nationale, et comprenant un budget de 15,9 milliards de dollars, doit permettre la construction de quelque 60 000 logements et la remise en état de 240 000 autres. Le fonds a été mis en place au printemps 2018, et une première ronde de bénéficiaires a été annoncée plus tôt cette année. Cet atelier fera le point sur la situation actuelle du Fonds, sur les leçons tirées de leur expérience par les demandeurs, sur des conseils pour de nouvelles demandes et sur les réflexions des gestionnaires qui ont choisi de ne pas soumettre leurs projets au Fonds.

Lance Jakubec, *Affordable Housing Specialist, Canada Mortgage and Housing Corporation (CMHC)*
Spécialiste en logement abordable, Société canadienne d'hypothèques et de logement (SCHL)

Kaela Schramm, *Director of Projects and Planning, M'akola Development Services*
Directrice des projets et de la planification, M'akola Development Services

Greg Dewling, *CEO, Capital Region Housing*
Président directeur général, Capital Region Housing

Ami Patel, *Chief Financial Officer and Director of Finance, Windsor Essex Community Housing Corporation*
Directrice financière et directrice des finances, Windsor Essex Community Housing Corporation

MODERATOR | MODÉRATEUR :

Jeff Morrison, *Executive Director, Canadian Housing and Renewal Association*
Directeur général, Association canadienne d'habitation et de rénovation urbaine

12:00pm - 1:00pm
Carson Hall Foyer

LUNCH | DÎNER

1:00pm - 1:30pm

Reaching Home: Canada's Homelessness Strategy update Mise à jour : Vers un chez soi: la stratégie canadienne de lutte contre l'itinérance

Announced in 2018, Reaching Home is the successor program to the previous Homelessness Partnering Strategy. Reaching Home is designed to support the goals of the National Housing Strategy, in particular, to support the most vulnerable Canadians in maintaining safe, stable and affordable housing and to reduce chronic homelessness nationally by 50% over the next ten years. This session will provide an update on the new strategy and how it relates to the NHS.

Le programme Vers un chez soi, annoncé en 2018, succède à la Stratégie de partenariat de lutte à l'itinérance. Conçu pour appuyer les objectifs de la SNL, il veut aider les Canadiens les plus vulnérables par le maintien de logements abordables, sécuritaires et permanents et par la réduction de plus de 50 %

de l'itinérance chronique sur les 10 prochaines années. Cet atelier vous informera sur le programme et sur ses liens avec la SNL.

Natasha Lenzo, *Senior Policy Analyst, Community Development and Homelessness Partnerships Directorate, Employment and Social Development Canada*
Analyste principale de la politique, Direction des partenariats de développement communautaire et de lutte contre l'itinérance, Emploi et Développement social Canada

1:30pm - 2:30pm

Operating Subsidy Extensions: Canada Community Housing Initiative Extensions de subventions d'exploitation : l'Initiative canadienne de logement communautaire

The end of Operating Agreements has been a pressing issue for housing providers across the country. One of two initiatives announced through the National Housing Strategy aimed at ensuring that Canada's existing community housing stock remains affordable, was the Canada Community Housing Initiative. This session will hear from the experiences of a province and territory with this initiative and other approaches to ensuring continued affordability.

La fin des conventions d'exploitation est un enjeu urgent pour les gestionnaires de logement dans tout le pays. L'une des deux initiatives annoncées dans le cadre de la Stratégie nationale du logement destinées à garantir que le stock existant de logements communautaires restera abordable. Cet atelier présentera les expériences d'une province et d'un territoire avec ce programme et d'autres approches pour assurer l'abordabilité continue du logement.

The Hon. Alfred Moses, *Minister Responsible for the Northwest Territories Housing Corporation*
Ministre responsable de la Société d'habitation des TNO

Erin Harron, *Senior Manager Program Planning, BC Housing*
Gestionnaire principale de la planification des programmes, BC Housing

Malachy Tohill, *Regional Director, BC Housing*
Directeur régional, BC Housing

2:30pm-3:00pm

Research Programs and Federal Lands Initiative: an update Programmes de recherche et l'Initiative des terrains fédéraux : une mise à jour

Elizabeth Tang, *Knowledge Mobilization Consultant, Canada Mortgage and Housing Corporation (CMHC)*
Consultante en mobilisation de connaissances, Société canadienne d'hypothèques et de logement (SCHL)

Lance Jakubec, *Affordable Housing Specialist, Canada Mortgage and Housing Corporation (CMHC)*
Spécialiste en logement abordable, Société canadienne d'hypothèques et de logement (SCHL)

3:00pm - 3:15pm

Concluding Remarks | Mot de conclusion

CHRA Executive Director Jeff Morrison will provide brief remarks to close the day, indicating CHRA's key priorities with respect to future advocacy priorities with regard to the National Housing Strategy.

En conclusion, le directeur général de l'ACHRU, Jeff Morrison, terminera la journée par une présentation des priorités centrales de l'ACHRU quant à la Stratégie nationale du logement, en lien avec les futures revendications de l'organisation à ce sujet.

3:15pm - 3:30pm
Carson Hall Foyer

BREAK | PAUSE

INDIGENOUS CAUCUS DAY 8:30am – 3:30pm
 Carson Salon A

A Time for Action

This collaborative forum is an exciting opportunity for anyone with an interest in Indigenous housing to learn, network, explore partnerships and opportunities, and be part of the largest Indigenous housing event that gathers participants from every region and corner of Canada.

Interactive sessions are geared towards developing priorities and recommendations to advance a national urban, rural, and northern Indigenous housing strategy, and Open Space networking to discuss and share challenges, experiences, and knowledge in building sustainable and meaningful long-term solutions for Indigenous housing.

FACILITATORS:
 Kim Haxton and Allan Thomas Lindley

8:30am – 10:00am

GREETINGS: Lisa Helps, Mayor, City of Victoria

What is Reconciliation in action? The City of Victoria is committed to Reconciliation with Canada's Indigenous Peoples. To that end the City has embarked on a Witness Reconciliation Program, reflecting the City's willingness to work in diverse ways through an agile and evolving process to make the culture, history, and modern reality of local Indigenous Peoples present and apparent throughout the city, and valued in residents' everyday lives.

KEYNOTE: Dr. Gwen Point

As a former Chancellor for the University of the Fraser Valley, Dr. Point has dedicated her career to creating opportunities for students to learn and grow, particularly for Aboriginal students through leading and mentoring those in pursuit of higher education.

Dr. Point is a well-respected Stó:lō leader, mentor, and cultural advisor. Throughout her career, she has contributed her deep cultural knowledge and experience to numerous publications and has been recognized with several honours, including Honourary Witness by the Truth and Reconciliation Commission of Canada. She holds a Doctor of Education from Simon Fraser University.

10:00am – 10:15am
 Carson Hall Foyer
BREAK | PAUSE



10:15am - 12:00pm
SESSION ONE

Mapping our journey

The Indigenous Caucus Working Group reflects on the activities and achievements over several years and sets the stage for interactive discussions on key issues and initiatives for the coming year. Focus will be placed on preliminary findings from the research grant CHRA's Indigenous Caucus received to identify issues – such as expiry of operating agreements, waitlists, and housing management – most prevalently affecting urban, rural, and northern Indigenous housing service providers.

Robert Byers, Chair, CHRA Indigenous Caucus
Marc Maracle, General Manager, Gignul Non-Profit Housing Corporation
Dan Brant and **Catherine Irwin-Gibson**, Consultants, Dan Brant & Associates

12:00pm – 1:00pm
 Carson Hall Foyer **LUNCH | DÎNER**

1:00pm – 3:30pm
SESSION TWO

Come Together – Open Space Networking

This session is intended to generate communication and collaboration, bringing delegates together to share ideas and develop solutions to the various challenges and emerging issues faced as homelessness and housing services providers for Indigenous Peoples. Delegates get involved in simultaneous mini-discussions based around a theme or an issue. Using the knowledge and input from a diverse group of people and different ways of approaching a challenge helps bring new energy and commitment to addressing community and housing.

Indigenous Caucus Day 2019 would not be possible without the generous support of our sponsors:




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Canada's first Aboriginal arts hotel and Gallery, Skwachays Lodge, combines art and culture with exceptional hospitality.

Eighteen one-of-a-kind guest suites, designed by local Aboriginal artists and Vancouver interior designers, tell stunning visual stories about First Nations culture and feature original artwork created by the participating artists.

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29/31 West Pender Street
 Vancouver, BC V6B 1R3
 604.687.3589
 skwachays.com

Good Money™

works to build well-being through
developing community-owned
real estate assets.

Vancity is a proud supporter of the 51st CHRA National Congress on Housing and Homelessness. Vancity invests in real estate that creates positive impact, drives economic self-reliance and builds the well-being of our communities.

If your organization is looking to:

- buy, develop or expand community-owned real estate, including affordable housing or rental housing and community buildings
- increase community access to high energy-performing housing, workspaces or buildings
- build strategic partnerships and capacity to explore entrepreneurial approaches to developing community-owned real estate

...then we want to hear from you

Ask us about how our financial supports and pre-development loan program can help you maximize community benefits and create financial resilience for your next community-owned real estate project.



Catalyst Community Development Society's Madrona at Docksider Green, Victoria, B.C.

Madrona is an affordable housing community located at Docksider Green in Victoria with 49 rental only units, ranging from studios to four bedroom townhouses.

In keeping with its commitment to affordable housing, Vancity worked with Robert Brown to establish Catalyst Community Development Society, a not-for-profit whose mission is to leverage real estate assets to create positive change.

Madrona has become Docksider Green's first workforce affordable housing project. Rents are set at 10 to 40 percent below the market rate. There's an income requirement, and all possible tenants go through an application review. Madrona is aligned with Vancity's goals to build economically diverse, wholly integrated, and healthy communities.

Visit Madrona on one of CHRA's mobile tours.

To find out more about our Impact Real Estate program,
visit us at vancity.com/impactrealestate

Vancity
Make Good Money.™

HOUSING COURSE 8:30am – 3:30pm
Sidney (Level 2)

8:30am – 3:00pm
Fundamentals of Housing Policy and Governance: Past, Present and Future
Sidney

This one-day course is designed as a primer for people that have recently moved into employment in the affordable housing sector and wish to develop a better understanding of the housing system and how it has evolved. It is the legacy of past events and policies that frame many of the challenges today.

This course will examine and discuss the origins and characteristics of social housing programs and the legacy effects these now create. It will review recent housing policy trends and the challenges, and opportunities these have added. Finally, it will discuss the new National Housing Strategy and how to take advantage of emerging opportunities.

INSTRUCTOR:
Steve Pomeroy, Senior Research Fellow, Centre for Urban Research and Education, Carleton University and Principal, Focus Consulting Inc.

3:30pm – 5:00pm
Town Hall Discussion with CMHC
Theatre Hall (Level 1)

At this town hall-style discussion, delegates will have a unique opportunity to pose questions and comments directly to the top leadership of the Canada Mortgage and Housing Corporation. This completely unscripted event will feature CMHC President and CEO Evan Siddall and CMHC Board member, Janice Abbott responding to questions and comments from the floor. Don't miss this opportunity to share your thoughts directly with the key decision makers at CMHC!



“Words can’t describe how RentSmart has helped me with my housing” – RentSmart Graduate

RentSmart combines education, certification and support for successful tenancies. RentSmart is designed to easily integrate into any organization and is available in multi provinces and territories

To learn more, visit www.readytorentbc.org or call us at: +1 (250) 388-7171



6:00pm – 8:00pm
Meet and Greet at the Strathcona Hotel Games Room
919 Douglas St, Victoria, BC V8W 2C2

Take a walk through Victoria sports history! The Games Room has a magnificent bar and mezzanine dart hall. Join us as we start our Congress right with some great pub fare and your favorite beverages (cash bar) over some networking with new faces and chit chat with old friends.

7:00pm – 9:00pm
Early Career Professional Pub Night – Irish Times Pub
1200 Government St, Victoria, BC V8W 1Y2

Early Career Professionals are invited to a pub night at the Irish Times Pub in downtown Victoria. Come and network with colleagues from all across the country over food and drinks (cash bar) at one of the most popular spots in Victoria!

Learning, leadership development and mentorship for housing professionals across Canada

CHRA-ACHRU.CA/HPMP



Aboriginal Housing Management Association

615-100 Park Royal | West Vancouver, BC. V7T 1A2 | T 604 921 2462 Toll free: 1 888 921 2462

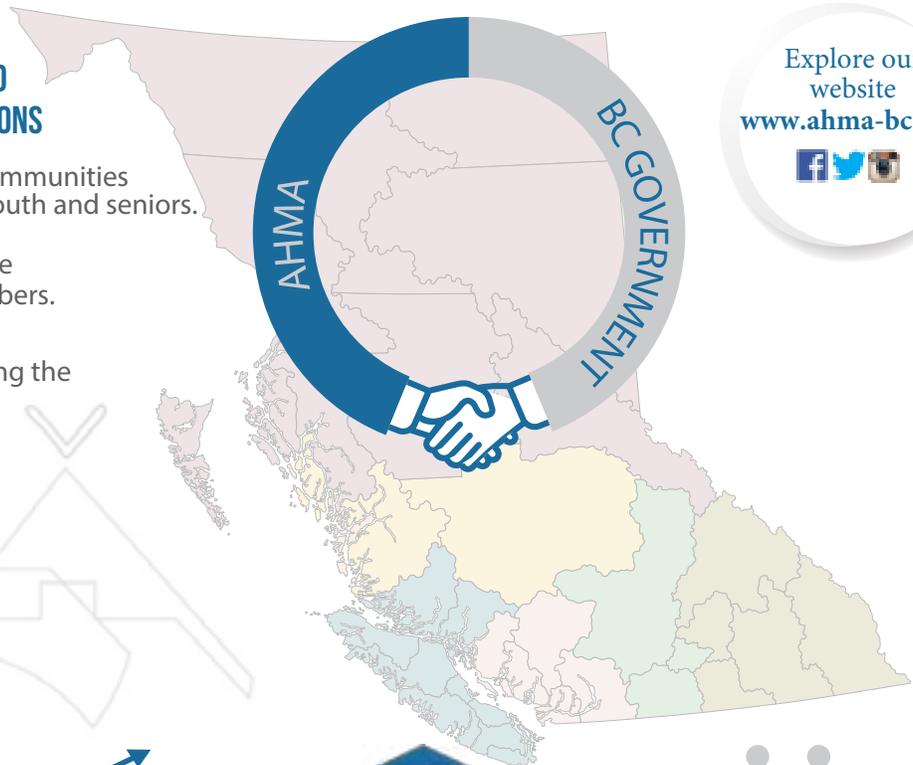
The Aboriginal Housing Management Association is the first of its kind not for profit Indigenous housing authority in Canada for all urban, rural and northern housing providers in British Columbia. **We are for Indigenous by Indigenous.**

INDIGENOUS HOUSING ISSUES NEED INDIGENOUS GOVERNMENT SOLUTIONS

AHMA represents Indigenous communities across BC. Over **5000** families, youth and seniors.

+1000 years of housing expertise accumulated between our members.

AHMA is committed to supporting the entire range along the housing continuum.

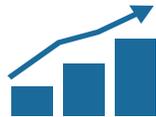


Explore our website
www.ahma-bc.org



Indigenous Innovation: AHMA & partners built the first affordable housing Passive House in Nanaimo BC.

Tenant energy bills will not exceed **\$20** a month in the one to three bedroom townhouses.



AHMA oversees 4200 housing units + an additional **1000** upcoming.
AHMA has successfully managed **\$175 million** of public funds in the last 5 years.



AHMA has 42 corporate members from across BC.
Governed by an Independent Board and Good Governance Committee.



1 in 15 Indigenous People in urban centers are homeless.

Over **87%** of all Indigenous Peoples are living in urban, rural and northern regions in Canada.

21 YEARS OF EVOLUTION

1993-1996

Informal collective of Aboriginal housing society forms, called the Urban Native Housing Societies of BC (UNSHC) UNSHC eventually evolves into what is now AHMA.

2003-2005

BC Housing signs interim self management agreement – authorizing AHMA to subsidize Aboriginal Housing Providers.

2012-2015

2017

AHMA and BC Housing sign BC Aboriginal Social Housing Management Agreement (ASHMA) – devolving all housing programs to AHMA.

2018

AHMA strengthens self-governance. Moves to 7 Independent Directors including one appointee from BC Housing.

Future Forward

WEDNESDAY AT-A-GLANCE

7:00am
Registration Opens
Level 1

7:30am - 8:30am
BREAKFAST
Carson Hall Foyer (Level 2)

8:30am - 10:30am
Opening Ceremonies
Carson Hall (Level 2)

10:30am - 11:00am
BREAK
Carson Hall Foyer (Level 2)

11:00am - 12:30pm
Concurrent Workshop Sessions (4)
RENT Educational Sessions (2)

12:30pm - 2:00pm
LUNCH
Carson Hall Foyer (Level 2)

2:00pm - 3:30pm
Concurrent Workshop Sessions (3)
RENT Educational Sessions (2)

2:00pm - 4:00pm
Mobile Tours

4:00pm - 5:00pm
Kick-Off for Pre-Election 2019

6:30pm - 8:30pm
President's Reception*
Government House - Lieutenant
Governor's Residence
Additional cost of \$65
Limited space
*Only those with a paid ticket will have access
to this event
*Shuttle bus to depart VCC @ 6pm

WEDNESDAY APRIL 3RD
MERCREDI LE 3 AVRIL

DAY 1
JOUR 1

7:30am - 8:30am
Carson Hall Foyer (Level 2)

BREAKFAST | PETIT DÉJEUNER

8:30am - 10:30am

Opening Ceremonies | Cérémonie d'ouverture

CARSON HALL (LEVEL 2 | NIVEAU 2)

Congress 2019 will kick off in grand style with a rousing greeting from our hosts, the Songhees and Esquimalt Nations. Among the speakers at this year's Opening Ceremonies are:

Le lancement du congrès aura du style avec l'accueil chaleureux et entraînant de nos hôtes, les nations Songhees et Esquimalt. Par la suite, les personnes suivantes prendront la parole :

Jeff Morrison, Executive Director, Canadian Housing and Renewal Association
Directeur général, Association canadienne d'habitation et de rénovation urbaine,

Margaret Pfoh, CEO, Aboriginal Housing Management Association
Présidente et directrice générale, Aboriginal Housing Management Association,

Stephan Corriveau, President, Canadian Housing and Renewal Association
Président, Association canadienne d'habitation et de rénovation urbaine,

Kevin Albers, CEO, M'akola Housing, and Incoming President, CHRA
Président et directeur général, M'akola Housing et futur président de l'ACHRU,

Peter Altobelli, Vice President and General Manager, Canada, Yardi
Vice-président et directeur général, Canada, Yardi

Jan O'Brien, Vice Chair, Vancity
Vice-présidente, Vancity

Lisa Helps, Mayor of Victoria
Mairesse de Victoria,

Evan Siddall, President and CEO, Canada Mortgage and Housing Corporation
Président directeur général de la Société canadienne d'hypothèques et de logement.

TRANSLATION
TRADUCTION

10:30am - 4:00pm

One-on-One with CMHC... building the future together En tête à tête avec la SCHL... bâtir l'avenir ensemble

LANGFORD

CHRA and CMHC are collaborating to provide this year's Congress attendees an innovative opportunity to chat directly with an Affordable Housing Specialist. During Day 1 and 2 (April 3rd & 4th), CMHC will have a team of Specialists available for a 30-minute one-on-one discussion about your vision of the future and how CMHC, via funding programs, services and expertise, can collaborate with you to help attain your goals. If you have not already registered in advance, you can register on April 3rd at the CMHC Tradeshow booth.

L'Association canadienne d'habitation et de rénovation urbaine (ACHRU) et la SCHL travaillent en concertation afin d'offrir aux participants au congrès de cette année une occasion novatrice de converser directement avec un spécialiste du logement abordable. Au cours des jours 1 et 2 (les 3 et 4 avril), la SCHL aura une équipe de spécialistes sur place pour des rencontres en tête à tête de 30 minutes dans le cadre desquelles il sera question de votre vision de l'avenir et de la façon dont la SCHL, grâce à ses programmes de financement, ses services et son expertise, peut vous aider à atteindre vos objectifs. Si vous n'êtes pas déjà inscrit à l'avance, vous pouvez vous inscrire le 3 avril au kiosque de la SCHL.

Please note: one-on-one meetings are not designed to focus on previous or active applications a community housing provider may have with CMHC. If you have application-specific questions, we will be pleased to connect you with the best person to address your specific questions.

Veillez noter : durant les rencontres en tête à tête, il n'est pas indiqué de discuter de demandes antérieures ou en cours qu'un fournisseur de logements communautaires a pu faire auprès de la SCHL. Si vous avez des questions sur une demande en particulier, nous serons ravis de vous mettre en contact avec la personne qui pourra le mieux vous répondre.

TRANSLATION
TRADUCTION

10:30am - 11:00am
Carson Hall Foyer

BREAK | PAUSE



SIX CONCURRENT WORKSHOP SESSIONS
SIX ATELIERS SIMULTANÉS 11:00am – 12:30pm
11 h 00 - 12 h 30

11:00am - 12:30pm

When bricks and mortar are not enough – Supportive Housing

Au-delà de la brique et du béton – Logements avec soutien communautaire



OAK BAY

Access to affordable housing is only one necessary element of residential stability - supportive housing is essential in the provision of housing options in a coordinated system of care. Hear from experts on the development of supportive housing, the successes of community supports in the non-profit housing sector in Quebec, and building community support for and acceptance of supportive housing and inclusive communities.

L'accès au logement abordable constitue un élément essentiel de la stabilité résidentielle, mais non le seul. Le logement avec soutien communautaire est aussi une option fondamentale qui doit être offerte dans un système coordonné de services. Cet atelier vous permettra d'en apprendre plus sur le développement du soutien communautaire; ses succès dans le logement sans but lucratif au Québec, et la mise en place de l'appui de la communauté à du logement avec soutien et à des collectivités inclusives.

**BUILDING SUPPORT FOR INCLUSIVE COMMUNITIES
CONSTRUIRE L'APPUI POUR DES COLLECTIVITÉS INCLUSIVES**
Rebecca Siggner, Manager, Research, BC Housing
Directrice, recherche, BC Housing

**INTEGRATED APPROACHES TO DEVELOPING AND OPERATING PERMANENT SUPPORTIVE HOUSING
UNE VISION INTÉGRÉE DU DÉVELOPPEMENT ET DE L'EXPLOITATION DE LOGEMENTS AVEC SOUTIEN COMMUNAUTAIRE PERMANENT**
Susan McGee, CEO, Homeward Trust Edmonton
Présidente directrice générale, Homeward Trust Edmonton

**COMMUNITY SUPPORTS IN QUÉBEC: 10 YEARS OF PRACTICE
SOUTIEN COMMUNAUTAIRE AU QUÉBEC: 10 ANS DE PRATIQUE**
Bruno Dion, Directeur général adjoint, FROHQC
Directeur général adjoint, FROHQC

MODERATOR | ANIMATRICE :
Josée Dion, Senior Specialist, Research, CMHC
Spécialiste principale, recherche, SCHL

11:00am - 12:30pm

Partnerships that work: Indigenous communities, Industry, and Affordable Housing Providers



SIDNEY

Partnerships between Indigenous communities, governments, industry and non-profit organizations can be successful. This session will present examples from housing projects to community events, and demonstrate how these partnerships are mutually beneficial within the changing communities in which we live, work and play. Guidance and ideas will be offered for others wanting to start similar partnerships and to bridge gaps in their communities.

Christina Clarke, Executive Director, Songhees Nation
Charla Huber, Communications and Indigenous Relations, M'akola Housing Society and M'akola Development Services

Carmen Driechel, Community and Indigenous Relations Manager, FortisBC

MODERATOR:
Kevin Albers, CEO, M'akola Housing Society

11:00am - 12:30pm

Implementing a Step-by-Step Guide to Building Affordable Housing

COLWOOD

This workshop, hosted by Sustainable Housing Initiative (SHI) is designed specifically for small organizations and communities that have been working to develop affordable housing. If you attend the webinar and workshop, you will leave with a high-level business case that can be further developed and used for discussions with stakeholders and funders.

Join this session for an overview of the process and challenges that went into creating a comprehensive step-by-step guide for building affordable housing, followed by an hour-long high-level workshop on how to implement the first volume for your next affordable housing development.

This session requires pre-registration. Please bring a laptop.

Joseph Kiss, M.Eng., P.Eng., President – Modular Solutions, Horizon North
Vaughan Hoy, Architect AAA, AIBC, MRAIC, B.Arch(Hon), Principal, Vaughan Hoy Architecture
Melissa Estable, Manager, Co-operative Housing Development, Co-operative Housing Federation of Canada
Irene Gannitsos, Manager of Strategic Programs, Vancity

MODERATOR:
Joshua Bénard, Program Director - Housing, Alberta Rural Development Network

11:00am - 12:30pm

Impact Investing for Affordable Housing Projects



VIEW ROYAL

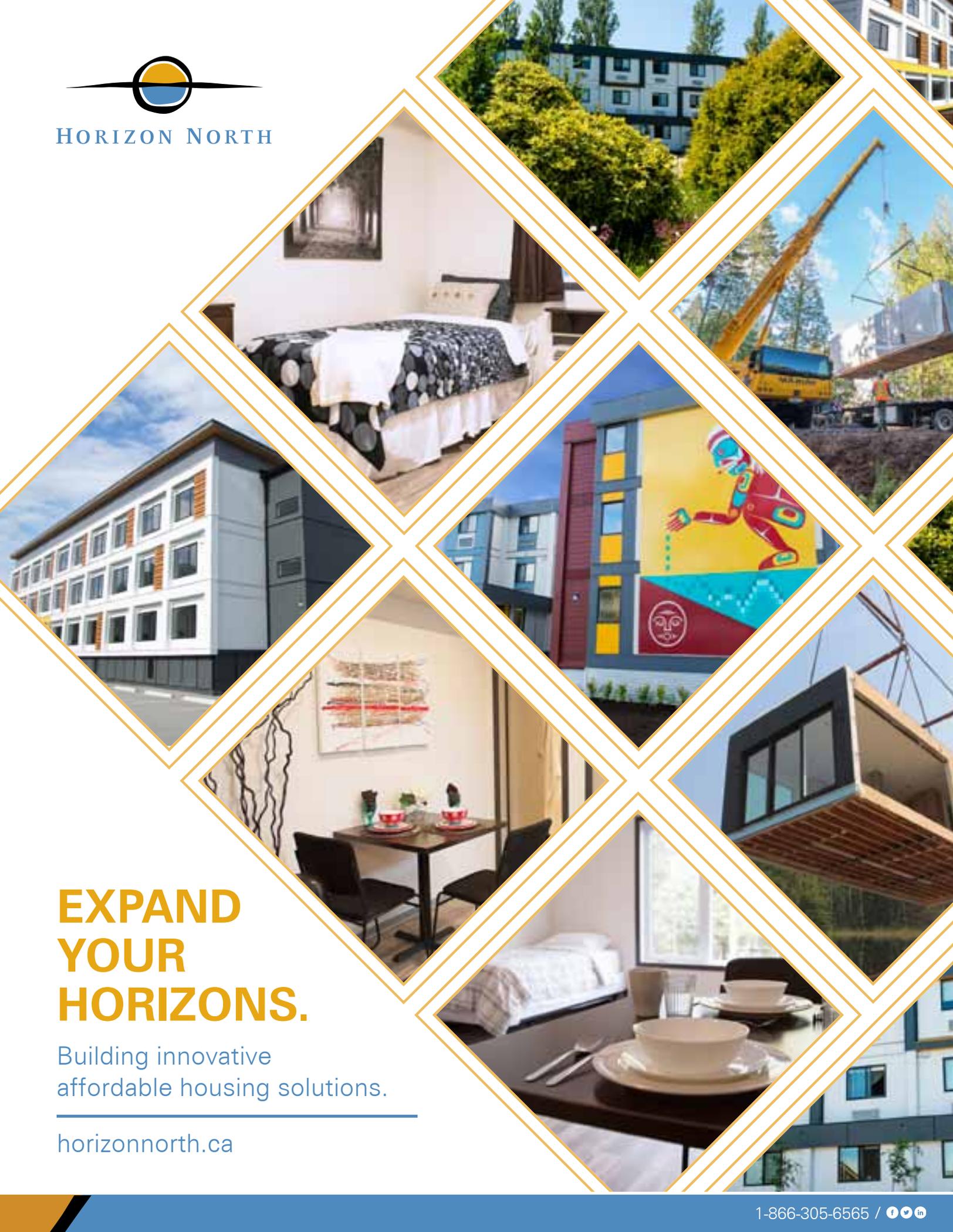
The focus of this session is to explore innovative approaches to financing moderate to middle-income affordable housing projects. The session will focus on impact investing, what it is, and the challenges and opportunities. Vancity will discuss their approach to impact investing through supporting community partners and as investors in affordable housing projects. Katrina May will speak to her research in looking at how private capital can bridge the financial gap for these projects, and particularly what she found in documenting Catalyst Community Development's Society's alternative financing strategy. Vivacité Solidaire will present their shared-equity program based on a social economy model that leverages impact investors.

Kira Gerwing, Senior Manager, Community Investment, Vancity Credit Union
Katrina May, University of British Columbia
Marie-Sophie Banville, Développement, Vivacité – Société immobilière solidaire

MODERATOR:
Lilian Chau, Community Investment Portfolio Manager, Vancity Credit Union



HORIZON NORTH



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Building innovative
affordable housing solutions.

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R·E·N·T

RENT EDUCATION SESSIONS

Open to all Congress delegates

11:00am - 3:30pm

Leadership at Every Level

WEST COAST

Inspired Leadership - Leaders are individuals who actively choose to make a positive contribution to the world they inhabit, which requires a commitment to self-awareness and conscious attention to how they show up in the world. In this course, brought to you in partnership with BC Housing and the Justice Institute of BC, you'll reflect on the values and beliefs that support your leadership style and engage in activities that encourage you to honestly explore your own strengths and challenges in the context of solid leadership competencies. This course is applicable to anyone, whether it be in a leadership, operations, or asset management role.

Limited to 30 participants. Seated on a first come first serve basis.

This session will run from 11:00 a.m. - 3:30 p.m.
(1 hour lunch break)

Note: Participants are required to attend the entire session, as this is a half-day course.

Julia Menard, Facilitator, Justice Institute of BC

11:00am - 12:30pm

Engaging Your Municipality

SAANICH

Want to learn how you can work together to better engage municipal elected officials and their staff on the issues of housing affordability and homelessness? With the federal and provincial governments having stepped up in a meaningful way to provide for safe, stable and affordable housing across the country, now is the time to engage and assist our local governments in understanding their role in retaining existing affordable units and supporting the creation of new and redeveloped non-profit housing in their communities. Through education, awareness and advocacy, and knowing what tools municipalities have in their tool box, let's talk about how we can engage our local elected officials in being a part of the solution to our housing crisis.

Susan Snell, Executive Director, Red Door Housing Society

Kaye Melliship, Executive Director, Greater Victoria Housing Society

Richard Stewart, Mayor, City of Coquitlam

Zac deVries, Councillor, District of Saanich

Ross Chilton, CEO, Community Living Society

12:30pm - 1:30pm

Carson Hall Foyer

LUNCH | DÎNER

FIVE CONCURRENT WORKSHOP SESSIONS CINQ ATELIERS SIMULTANÉS

2:00pm - 3:30pm

14 h 00 - 15 h 30

2:00pm - 3:30pm

Social Housing in the New Climate - Building adaptive capacity and resilience of affordable housing

SIDNEY

Communities across the country already face notable impacts from extreme weather events occurring with higher frequency and intensity than in the past. Changing climate, heatwaves, droughts, wildfires, extreme precipitation and flooding, are projected to increase across the province of BC and the rest of Canada. How will affordable housing providers respond?

This session will provide an overview of the impacts of these changes on social housing tenants, buildings and programs, using social housing in BC as a case study; and share existing practices and resources that can make the housing sector more resilient.

Magdalena Szpala, Senior Strategic Advisor, Sustainability, BC Housing

Ian Cullis, Asset Management Director, BC Non-Profit Housing Association

Trevor Murdock, Climate Scientist, Regional Climate Impacts, Pacific Climate Impacts Consortium

MODERATOR:

Kerri Klein, Cofounder, Shift Collaborative

2:00pm - 3:30pm

Getting Home After Violence

COLWOOD

This session will explore the barriers to safe, secure and affordable housing for women and girls experiencing violence in BC and the Northwest Territories. Speakers will discuss community partnerships, policy recommendations and unique opportunities for co-ops and non-profit housing providers to contribute with creative solutions for housing women fleeing violence. As well, effective strategies in collaborating with private landlords in establishing opportunities for secure and affordable housing for women will be highlighted. The workshop is designed to include a presentation on research findings as well as engaging workshop participants in brainstorming activities.

Tanyss Knowles, Project Coordinator|Getting Home Project, BC Society of Transition Houses

Iris Notley, Executive Director, SideDoor

MODERATOR:

Kelly Holmes, Executive Director, Resource Assistance for Youth, Inc.

2:00pm - 4:30pm

Community Housing for Resilient Communities Le logement communautaire pour des collectivités solides



OAK BAY

This session features 9 speakers from the community housing sectors of British Columbia and Quebec. They will share their inspiring stories about how they are incrementally acting to increase local control of urban land development to ensure our communities remain inclusive, diverse and resilient through development of housing as community-owned assets. The audience will not only hear 9 stories from BC and Quebec but one collective inspiring narrative of community organizing and housing innovation in Canada. **This session will be presented in English and French. Translation devices are recommended.**

Cet atelier met en vedette neuf conférenciers des secteurs du logement communautaire de la Colombie-Britannique et du Québec. Ils partageront avec vous des histoires inspirantes sur la façon de réussir à augmenter progressivement le contrôle local sur le développement du tissu urbain; permettant ainsi à des communautés de demeurer inclusives, diversifiées, et solides grâce à l'utilisation de l'habitation comme actif collectif. Il ne s'agit pas de neuf histoires juxtaposées en provenance de deux provinces, mais bien d'une narration groupée et inspirante sur l'organisation communautaire et l'innovation en habitation au Canada. **Cet atelier se déroulera en anglais et en français. L'utilisation de dispositif de traduction est recommandée.**

- David Eddy, Vancouver Native Housing Society
- Robert Brown, Catalyst Community Development Society
- François Giguère, Société locale d'investissement et de développement social (SOLIDES)
- Gabrielle Neamtan-Lapalme, Société d'habitation populaire de l'EST de Montréal (SHAPEM)
- Fred Mah, Chinatown Society Heritage Buildings Association (CSHBA)
- Leslie Shieh, TOMO Spaces
- Marie-Sophie Banville, Vivacité - Société Immobilière solidaire
- Laurent Levesque, Unité de travail pour l'implantation de logement étudiant (UTILE)
- Richard Evans, False Creek South Neighbourhood Association Re*Plan Committee

MODERATOR | MODÉRATRICE :
Jessica Chen, Wabi Sabi Planning Laboratories




RENT EDUCATION SESSIONS

Open to all Congress delegates

2:00pm - 3:30pm

Utilizing new national and provincial homelessness funding opportunities

ESQUIMALT

New funding from federal and provincial governments seeks to maximize impacts in the housing and homelessness-serving systems through the Introduction of Coordinated Access, enhanced coordination and greater supply of new housing with supports. In this engaging session, participants will receive an overview of all new 2017-2018 provincial and federal funding programs, as well as hear examples about how communities on Vancouver Island are utilizing new opportunities.

- Lance Jakubec, Affordable Housing Specialist, Canada Mortgage & Housing Corporation
- Dustin Lupick, Researcher and Policy Analyst, Homelessness Services Association of British Columbia
- Melaina Patenaude, Community Impact Officer, United Way Central & Northern Vancouver Island, HPS Community Entity
- Danielle Scott, Director Supportive Housing & Programs, BC Housing

2:00pm - 3:30pm

Working Through Tenancy Issues

SAANICH

Do you have recurring issues that come up with tenants? Trying to weigh up concerns about housing tenants inclusively while maintaining housing standards and preserving the quiet enjoyment of other tenants? Join us and bring your own examples. Use this opportunity to work through issues and challenges, including legal framework, communication and other considerations. This session is café style so come prepared to problem solve!

- Kate Lambert, Strategic Program Manager, Ready to Rent BC
- Susana Guardado, Director of Training, Ready to RENT BC.

MOBILE TOURS

Arrive 30 minutes prior to the departure time.
Please note that departure times may vary depending on the tour.
You must have pre-registered to attend. See registration desk for any additional tickets.

2:00pm - 4:00pm



Bringing Dignity, Respect and Hope to Victoria's Street Community

Walking tour (approx. 15 mins from the Victoria Conference Centre)

OFFERED BY: OUR PLACE SOCIETY

The tour of Our Place will include the main downtown facility located at 919 Pandora which encompasses transitional housing, a drop-in centre, a computer lab, a dining room, hygiene and dozens of other programs in the areas of health, education, employment and recreation. The tour will also include the new employment center, a short walk away.

Our Place is about people who have fallen through the cracks of society and find themselves clinging to the bottom rung. For more than 50 years, Our Place has been a sanctuary that offers hope and belonging to the lost and weary. It is a unique place where instead of 'No', we ask 'How can we help?' Staff embrace clients as Family Members because that is how they are treated. When a woman has been beaten, they offer medical aid; when a couple is hungry, they prepare a meal; when an addict is overdosing, they bring them back to life; when a homeless man has lost his sense of dignity, they offer a hot shower and clean clothes; and when mental health issues take one to desperation, they intervene to restore hope. Our Place is focused on creative solutions to major community challenges. In 2018 Our Place partnered to create a unique storage space for people without homes, served almost 1,000,000 nutritionally-balanced meals, opened a Therapeutic Recovery Community to break the cycle of criminality and addiction, a Next Steps to Employment program for people with multiple barriers, and an Overdose Prevention Site that saved almost 400 lives.

12:45pm - 5:00pm

PLEASE NOTE THE EARLY DEPARTURE TIME



T'Sou-Ke Nation's "Power to the People" - First Nations Leading the way to Sustainability



Bus & Walking Tour (a 45 mins to 60 mins bus ride to destination, walking once at destination)

OFFERED BY: T'SOU-KE NATION

T'Sou-Ke Nation is a leader in renewable and green energy particularly for off grid communities. This tour will begin with an Indigenous Welcome and Ceremony followed by a Solar Power tour of the community. The tour will include a demonstration of the use of Solar for "Off the Grid" remote First Nations, a demonstration of Net Zero - where all T'Sou-Ke administration buildings are Net Zero, and in fact most are net positive with T'Sou-Ke Nation selling power back to B.C. Hydro - and, a demonstration of the Community Micro Grid built on the back of the Canoe Shed. T'Sou-Ke Nation will share lessons learned and best practices, including discussing the planning hierarchy and how to work with Step Code to produce affordable high performance homes on Reserve.

*** A bagged Lunch will be provided for participants.**

2:00pm - 4:00pm



From Shelter to Homes: A Snapshot of the Cool Aid Service Continuum

Bus Tour

OFFERED BY: VICTORIA COOL AID SOCIETY

Cool Aid creates opportunities for people who are homeless or living in poverty. We make a difference through housing, health care, support and emergency shelters. Founded in 1968, Cool Aid helps over 12,000 people in the Capital Region every year. Our vision is that no one is forced to sleep on the street or go hungry (we serve over 350,000 meals annually); everyone who needs supportive housing gets it; integrated health services to treat illness and promote wellness are available; and integrated services are provided to those with mental health and addiction challenges.

The tour will start at Rock Bay Landing, Cool Aid's (and the Capital Region's) largest emergency shelter and end with a drive by of two Cool Aid owned sites that are under redevelopment, all within the Burnside Gorge neighbourhood.

Rock Bay Landing includes 84 permanent shelter beds and 23 transitional housing apartments. During the day Rock Bay Landing also provides drop-in services to the community at large. Residents have 24-hour access to their rooms, allowing a sense of freedom, dignity and autonomy. The facilities provide guests with access to storage, showers, laundry, computers, and dining facilities, and additional rooms for group work, education and counselling. Cool Aid's Community Health Centre offers primary care outreach services twice a week in a dedicated medical room. With an emphasis on harm reduction, an Overdose Prevention Unit (OPU) operates 16 hours a day as a response to the opioid crisis. The tour will include a presentation by peer volunteers who assist in the OPU and participate in Cool Aid's Neighbourhood Clean Team.

Poster boards will be on display in the dining lounge showcasing our two redevelopment projects in the neighbourhood, 210 Gorge East and 3020 Douglas Street, which will provide 156 additional affordable apartments (above the 73 existing supportive units) for individuals, seniors and families. The tour will end with a drive by of these sites.

4:00pm - 5:00pm

Kick-off To Election 2019

ESQUIMALT

Join us as we officially kick off the CHRA Pre-Federal Election 2019 Campaign! In this session we will present our recommendations paper and discuss advocacy efforts that have taken place and those that are planned for sharing our recommendations and key messages with all electoral candidates, will also discuss how you can make your voice heard. Together let's shape the agenda of the next government!



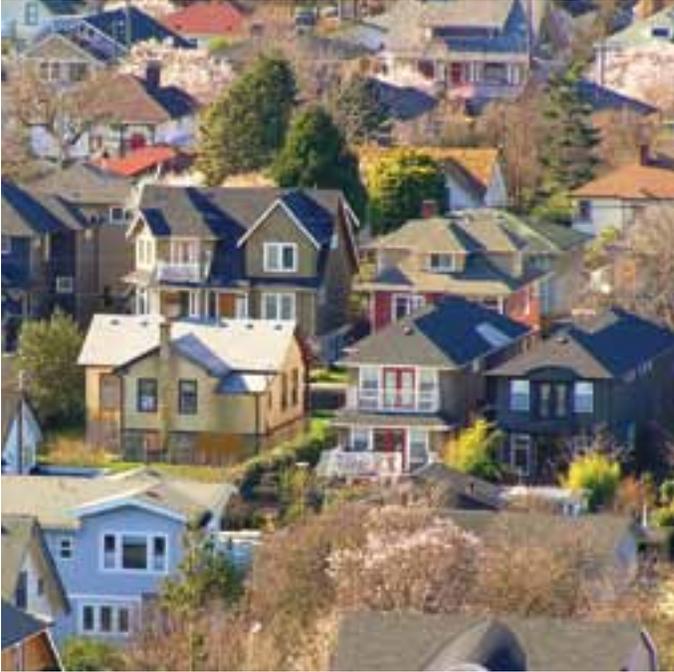
6:30pm - 8:30pm

President's Reception at Government House - Lieutenant Governor's Residence

Join us for a memorable evening, as we are invited into the British Columbia Lieutenant Governor's residence. The Honourable Janet Austin will open the evening reception with a few words, followed by networking over light food, drinks, and the sounds of a jazz band. There is an additional cost of \$65.00 per person to participate which includes drinks, food and the shuttle to and from the venue.

Space is limited. Only those with a paid ticket can attend.

Shuttle bus to depart VCC at 6pm.



THURSDAY AT-A-GLANCE

7:00am
Registration Opens
Level 1

7:30am - 8:30am
BREAKFAST
Carson Hall Foyer (Level 2)

8:30am - 10:30am
Reconciliation Panel
Carson Hall (Level 2)

10:30am - 11:00am
BREAK

11:00am - 12:15pm
Workshop Sessions

12:30pm - 2:00pm
YARDI AWARD LUNCHEON
*Plated Lunch 12:30 p.m. - 2:00 p.m.
*You had to pre-register for this lunch

2:00pm - 3:30pm
Workshop Sessions

2:00pm - 4:00pm
Film Screening
Mobile Tours

4:30pm - 5:30pm
Annual General Meeting

6:30pm - 8:30pm
Closing Ceremonies

THURSDAY APRIL 4TH
JEUDI LE 4 AVRIL

DAY 2
JOUR 2

7:30am - 8:30am
Carson Hall Foyer (Level 2)

BREAKFAST | PETIT DÉJEUNER

8:30am - 10:30am
Reconciliation Panel
Table ronde sur la réconciliation

CARSON HALL (LEVEL 2/NIVEAU 2)



The Truth and Reconciliation Commission of Canada report poignantly states, "Reconciliation is not an Aboriginal problem; it is a Canadian one." So how do we create change in our collective thinking toward reconciliation? The Keynote panel features Indigenous and non-Indigenous leaders reflecting on the role of housing in realizing reconciliation with Canada's Indigenous peoples.

Le rapport de la Commission de vérité et réconciliation du Canada affirme, de façon saisissante : « La réconciliation n'est pas un problème autochtone ; c'est un problème canadien. » Comment créer un changement dans notre réflexion collective sur cette question? Cette table ronde regroupera des leaders autochtones et non autochtones qui discuteront du rôle de l'habitation dans la réconciliation avec les peuples autochtones du Canada.

Ry Moran, Director, National Centre for Truth and Reconciliation
Directeur, Centre national pour la vérité et la réconciliation

Marion Buller, Chief Commissioner, National Inquiry into Murdered and Missing Indigenous Women and Girls
Commissaire en chef, Enquête nationale sur les femme et filles autochtones disparues et assassinées

Raymond F. Currie, Project Coordinator, Circles for Reconciliation
Coordinateur de projet, Circles for Reconciliation

Margaret Pfoh, CEO, Aboriginal Housing Management Association
Présidente et directrice générale, Aboriginal Housing Management Association

10:30am - 4:30pm
One-on-One with CMHC... building the future together
En tête à tête avec la SCHL... bâtir l'avenir ensemble

LANGFORD

See Page 15 for more information
[Voir page 15 pour plus d'informations](#)

10:30am - 11:00am
Carson Hall Foyer

BREAK | PAUSE

11:00am - 12:30pm
Importance of Place: Neighbourhood deprivation and segregation in Canada and the US

SIDNEY

This session will create a dialogue on actions that can create diverse, equitable communities and address neighbourhood deprivation and segregation. Hear about the efforts of the City of Portland to remedy historical policies that eliminated wealth from specific communities and how needs of the gentrified African American community are being addressed. In the Canadian context, meanwhile, hear about stark economic and social deprivation in the de-industrial Cape Breton Regional Municipality. In the context of 'neighbourhood disadvantage' and the Housing First principle of 'normal' places to live, this part of the session will look at the location of the most affordable market rental units in the community in the context of deprivation, and also explore whether these are in areas with fewer amenities and services.

FIVE CONCURRENT WORKSHOP SESSIONS
CINQ ATELIERS SIMULTANÉS 11:00am - 12:30pm
11 h 00 - 12 h 30

AFFORDABLE RENTAL HOUSING AND NEIGHBOURHOOD CHARACTERISTICS THROUGH MAPS

Catherine Leviten-Reid, Associate Professor Cape Breton University;
Fred Deveaux, Executive Director, Cape Breton Community Housing Association;
Melanie MacDonald, Research Assistant, Cape Breton University

SEGREGATION, GENTRIFICATION AND RE-INTRIFICATION; A LOOK INTO PORTLAND'S JOURNEY TO UNIFY OUR COMMUNITY

Cupid Alexander, Senior Policy Advisor – Housing, Office of Portland Mayor Ted Wheeler

MODERATOR:

Christina Maes Nino, Executive Director, Manitoba Non-Profit Housing Association

11:00am - 12:30pm

Architectural Co-design – Emerging best practices for Indigenous housing

VIEW ROYAL

Engagement and architectural co-design with Indigenous people is evolving toward more sensitive approaches and culturally appropriate and environmentally sustainable housing designs. This session will showcase examples of Architectural Best Practices in Indigenous Housing Co-design both in urban communities and with First Nations. The panel of three includes two leading architects – one Indigenous and one with experience designing in Indigenous contexts, along with the author of a groundbreaking report on collaborative co-design. Tangible benefits include housing designs that resonate with Indigenous families and communities and become a base for cultural reclamation and growth.

Louise Atkins, Member, Indigenous Caucus Working Group, CHRA
Ouri Scott, Associate Architect, AIBC, MRAIC, Urban Arts Architecture
Jackson Low, Principal, Architect, AIBC, MRAIC, Low Hammond Rowe Architects

MODERATOR:

Richard George, Board President, Vancouver Native Housing Society

11:00am - 12:30pm

Housing in the North

ESQUIMALT

Often northern housing is characterized by stories from a deficit-based perspective. There is a lot to share about how northerners are working from strength-to-strength to solve problems. This session will highlight how partnership and collaboration with governments, local non-government organizations and Indigenous groups as well as private industry are driving innovation and made-in-the North solutions.

Jillian Hardie, Executive Director/CEO, Challenge Disability Resource Group

Tom Williams, President and CEO, North West Territories Housing Corporation

Stephen Mooney, Director, Northern Housing Innovation Centre, Yukon College

11:00am - 12:30pm

Towards Integrated Solutions to Youth Homelessness

SAANICH

There are many opportunities for implementing preventative youth homelessness policies and practices across Canada. Within the shift to prevention we must emphasize not only innovative programs and responses, but also bold and broad sweeping changes to public systems that can prevent young people from becoming homeless.

Two case studies of how Victoria, BC and St. Johns, NL are approaching a response to youth homelessness, will be profiled. Unpacking the challenges/opportunities that come with legislation, policy, evidence-based practice and system navigation will underpin the importance of an integrated response to youth homelessness.

David French, Director of Policy and Planning, A Way Home
Kelly Roth, Youth Project Coordinator, Victoria Coalition to End Homelessness
Joshua Smeed, Provincial Expansion Coordinator, Choices for Youth

MODERATOR:

Emily Jackson, Greater Victoria Coalition to End Homelessness

11:00am - 12:30pm

Strong Organizations, Powerful Sector: Organizational capacity building for non-profit housing providers



Des organisations fortes, un secteur puissant: la construction de capacités organisationnelles pour les gestionnaires de logement sans but lucratif

OAK BAY

Organizational capacity building seeks to develop and strengthen the skills, abilities, and resources that organizations need to survive, adapt and thrive. In this session, Scale Collaborative will present revenue diversification models, including various social enterprise models that housing and community organizations can explore. Fernwood NRC will be presented, as a case study that has successfully utilized property, affordable housing, social enterprises, fee for service and other revenue generation to revitalize and meet their neighbourhood needs. Hear also from a network of housing providers in Ottawa who are developing a shared services model to help housing providers to collectively achieve efficiencies and cost-saving thereby maintaining long term sustainability of the housing stock.

Le développement des capacités organisationnelles vise à mettre en valeur et approfondir les compétences, les habiletés et les ressources nécessaires aux organismes pour survivre, s'adapter et prospérer. Lors de cet atelier, Scale Collaborative présentera des modèles de diversification des revenus, incluant ceux d'entreprises sociales, à la portée des organisations communautaires et des gestionnaires de logement. Une étude de cas, Fernwood NRC,

Partnering with BC Housing to Build Affordable Housing

BC Housing welcomes the opportunity to work with individuals and organizations to create affordable housing solutions. We work in partnership with non-profit sectors and private sectors, community and Indigenous groups, provincial health authorities, ministries and other levels of government. As a partner, we build and facilitate community and business partnerships to find innovative solutions to housing.



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Rent Assistance in the
Private Market

Private Market Rentals

Homeownership

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démontrera que l'on peut utiliser avec succès la propriété, le logement abordable, les entreprises sociales, les services tarifés ainsi que d'autres sources de revenus pour revitaliser un quartier et répondre aux besoins de ses résidents. Des gestionnaires de logements d'Ottawa expliqueront le modèle de services partagés qu'ils ont mis en place pour, collectivement, augmenter leur efficacité et diminuer leurs coûts, tout en protégeant la pérennité du parc immobilier.

SOCIAL ENTERPRISE: AN APPROACH TO EXPAND IMPACT AND STRENGTHEN ORGANIZATIONS

L'ENTREPRISE SOCIALE: UNE APPROCHE POUR FAIRE GRANDIR L'IMPACT ET LA FORCE DES ORGANISATIONS

Kristi Fairholm Mader, Co-Founding Director, Scale Collaborative; *Directrice et co-fondatrice, Scale Collaborative*

Lee Herrin, Executive Director, Fernwood NRG; *Directeur général, Fernwood NRG*

**SHARED SERVICES IN OTTAWA
SERVICES PARTAGÉS OTTAWA**

Ishbel Solvason, Executive Director, Social Housing Registry of Ottawa; *Directrice générale, Social Housing Registry of Ottawa*

Chris Laundry, Manager, Cartier Square Housing Co-operative Inc; *Gestionnaire, Cartier Square Housing Co-operative Inc*

MODERATOR | ANIMATRICE :

Danella Parks, Director Community Investment, United Way Greater Victoria; *Directrice investissement communautaire, United Way Greater Victoria*



YARDI TRANSLATION TRADUCTION

12:30pm - 2:00pm
Yardi Awards Plated Luncheon
CARSON HALL

Join us and our sponsor, Yardi, as we celebrate the exceptional contributions made by individuals and organizations working in the non-profit, social and affordable housing and homelessness sector across Canada. Connect with colleagues and enjoy a beautiful plated lunch at the Victoria Conference Centre as we acknowledge the 2019 CHRA Recognition Award Recipients.

Pre-registration was required for the plated luncheon; see registration for more details.



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FOUR CONCURRENT WORKSHOP SESSIONS QUATRE ATELIERS SIMULTANÉS

2:00pm – 3:30pm
14 h 00 - 15 h 30

2:00pm-3:30pm

Speed Geeking – Youth Homelessness, Health and Housing, Partnerships and more

SAANICH

Join this unique interactive session that will allow delegates to participate in three of six thirty-minute roundtable presentations. Each roundtable will provide an intimate, focused presentation, through small group discussion.

INTERRUPTING EVICTIONS: COMPARING PROVINCIAL LANDLORD-TENANT EVICTION POLICIES FROM A PREVENTATIVE LENS

Hannah Brais, *Research Coordinator, Old Brewery Mission*

HOME TO STAY: SUPPORTING SENIORS WITH COMPLEX MENTAL HEALTH ISSUES

Caitie Burke, *Project Coordinator, Stella's Circle*

YOUTH TENANTS ENGAGEMENT: THE CASE OF OFFICE MUNICIPAL D'HABITATION DE MONTRÉAL

Danielle Juteau, *Director, Rent Supplements, Affordable Housing and Waiting Lists, Office municipal d'habitation de Montréal*

JUST ENOUGH SUPPORT

Keenan Wellar, *Co-leader and Director of Communications and Julie Kingstone*, *Co-leader and Director of Operations, LiveWorkPlay.ca*

THE STORY OF SURREY'S 135A STREET ENCAMPMENT: ADDRESSING HOMELESSNESS THROUGH COMMUNITY PARTNERSHIPS

Carmen Hall, *Coordinated Access and Assessment Manager, BC Housing*

UNDERSTANDING HOME: EXPLORING COMPLEX RELATIONSHIPS BETWEEN HOUSING AND HEALTH OF PEOPLE LIVING WITH HIV IN BRITISH COLUMBIA

Mona Lee, *Evaluation Manager, Pacific AIDS Network*

MODERATOR:

Ayon Shahed, *Director of Strategic Development, Choices For Youth*

2:00pm-3:30pm

Designing for Systemic Impact: Rent Subsidies and the Canada Housing Benefit

SIDNEY

The National Housing Strategy included the announcement of a Canada Housing Benefit intended to alleviate rising housing costs, but so far details are scarce. What could a housing benefit look like, what could it achieve, what are the trade-offs and considerations – and where could it go wrong? This session will provide an overview of these key policy questions, consider the possible policy objectives of rent subsidies and offer some perspectives on how to achieve these objectives, given the current policy and funding context, in a sustainable way. It will include some lessons learned from Australia, where a rent subsidy program has operated for three decades. It will also provide an overview of how community and local insights can be used to inform policy and design processes such as this one.

(Please note that this session is not a presentation on the Canada Housing Benefit or the findings of any of the consultations.)

Adrienne Pacini, *Principal, Strategic Design, SHS Consulting*

Esther de Vos, *Director, Policy, Research, and Education, Capital Region Housing*

Jay Martin, *Senior Manager, Human and Social Services, KPMG*

2:00pm-3:30pm

Shaping CHRA – Member Feedback on CHRA's Next Strategic Planning

Façonner l'ACHRU - Les commentaires des membres sur la prochaine planification stratégique



OAK BAY

CHRA's current 4-year Strategic Plan is set to expire at the end of 2019. In December 2018, CHRA launched a member survey to obtain insight into members' views on the current Strategic Plan directions. CHRA's Board of Directors has taken that feedback, and begun work on drafting a new 4-year Strategic Plan. During this session, delegates will receive an update on the work that has happened thus far, and a copy of the draft Strategic Plan. Members will have a chance to provide feedback and input into the draft - critical to assisting the Board finalize a new Strategic Plan in 2019. Come have your opportunity to help shape CHRA over the coming years!

Le plan stratégique actuel, qui a débuté en 2016, se termine à la fin 2019. En décembre 2018, l'ACHRU tenait un sondage auprès de ses membres pour connaître leur avis sur ses orientations. Le conseil d'administration a utilisé ces commentaires pour commencer à élaborer le prochain plan d'une durée de 4 ans. Pendant cet atelier du congrès, les membres recevront une copie du projet et une mise à jour sur la réflexion autour de cette question. Ils pourront alors enrichir le travail et participer à un moment critique de la finalisation du document par le CA. Venez contribuer à créer le futur de l'ACHRU!

2:00pm-3:30pm

Partnering for Tenants

VIEW ROYAL

In this session hear about three partnerships developed to support successes for tenants. In Vancouver, two levels of Government, a health authority and Streethome Foundation, partnered to ensure supportive housing units are available to people most in need and that tenants who wish to live independently are supported to transition into more appropriate housing. In Edmonton, Capital Region Housing partnered with Stuart Olson, and Northern Alberta Institute of Technology to introduce tenants to the construction trades through employment on the first redevelopment of social housing in the city. Finally, in Regina, Ranch Ehrlo Society, Phoenix Residential Society, and three levels of Government, partnered to provide affordable housing to people with serious mental health issues allowing them to live independently.

SUPPORTING TENANTS AND ENABLING PATHWAYS (STEP)

Liza Jimenez, *Social Planner Affordable Housing, City of Vancouver*;

Will Valenciano, *Senior Manager, Coordinated Access and Assessment, BC Housing*

BUILDING CAREERS THAT FIT

Mark Hoosein, *CEO, Capital Region Housing Corporation*;

Christopher Johnston, *Director of Business Development, Stuart Olson Inc.*

MCEWEN MANOR – MAKING IT WORK

Shelley Sayer, *Director of Housing, Ranch Ehrlo Society*;

Ann-Marie Piniach, *Concurrent Disorders Program Manager, Phoenix Residential Society*

MODERATOR:

Amanda-Rose Bourget, *Affordable Housing Program Coordinator, Brandon Neighbourhood Renewal Corporation*

MOBILE TOURS

Arrive 30 minutes prior to the departure time.

Please note that departure times may vary depending on the tour.

2:00pm - 4:00pm



Indigenous Affordable Housing and Mixed Use Developments

Bus Tour

OFFERED BY:

M'AKOLA HOUSING/M'AKOLA DEVELOPMENT SERVICES

This tour will have three stops. The first will be to visit Regeneration/Densification of an existing 5 unit townhouse development into a 40 unit mixed-use development supporting social housing management.

The next stop will be at another Redevelopment /Densification project of an existing 17 unit townhouse into 118 units along with commercial space occupied by an Indigenous family services society and an Indigenous development consultant project manager.

The tour will conclude with a visit to an Indigenous Assisted Living Building.

2:00pm - 5:00pm



Reimagining Redevelopment of Affordable Housing

Bus Tour



OFFERED BY VANCITY. STOPS INCLUDE: ANGLICAN DIOCESE OF BC, MOUNT DOUGLAS SENIORS SOCIETY AND GREATER VICTORIA HOUSING SOCIETY, TOWNLEY LODGE

This tour will take participants to two affordable housing projects in Victoria that are reimagining redevelopment and delivery of affordable housing in their communities. We will visit the Anglican Diocese of British Columbia's Mount Douglas Seniors Housing redevelopment project, and learn about how the Diocese is leveraging their existing land and assets for the benefit of community and future generations.

We will then visit Greater Victoria Housing Society's Townley Lodge redevelopment project, and learn about how the Society is strategically growing, and embarking on passive house construction. Both organizations are community partners of Vancity Credit Union, which has a mission to support the community housing sector in developing affordable housing. Participants will also learn about Vancity's impact real estate program and approach to building community assets through the use of innovative financial tools.

2:00pm - 4:30pm



Innovative Models for Affordable Rental Housing

Walking Tour



OFFERED BY VANCITY: CATALYST COMMUNITY DEVELOPMENTS SOCIETY MADRONA @ DOCKSIDE GREEN

This walking tour will take participants to Dockside Green, a mixed-use, sustainable neighbourhood in Victoria, BC. There they will visit Madrona, an affordable rental project developed by Catalyst Community Developments Society, a not-for-profit real estate developer. Catalyst's Madrona project recently won the 2018 Urban Development Institute Excellence in Urban Development Award for Non-Market Housing. Participants will learn about the project, and Catalyst's entrepreneurial model to develop affordable housing through impact investments, and partnerships. Participants will also learn about Vancity's involvement as one of the original developers of Dockside Green, and the credit union's current impact real estate program and approach to building community assets through the use of innovative financial tools.

LEGEND



SIGNIFICANT AMOUNT OF WALKING



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FEATURE FILM

2:00pm - 4:00pm

Homeless in Japan

LECTURE HALL

After the bubble economy collapsed in Japan in the early 1990's, Japan was faced with a problem it hadn't seen since the reconstruction years after World War II: homelessness. In the 2000's homelessness would peak and then slowly decline to the point, where in 2018, the government officially counted only 5,534 homeless people living on the streets. This documentary examines who the homeless are, how they differ from the homeless in North America, what organizations and the government are doing to support them, and whether Japan could serve as a model for other countries to follow.



4:30pm - 5:30pm

Annual General Meeting
Assemblée générale annuelle

OAK BAY

All CHRA members are invited to attend the CHRA Annual General Meeting to learn about CHRA's activities over the past year. Members will have the opportunity to vote on resolutions and meet your Board of Directors for 2019-2020. Voting cards can be picked up in advance at the registration desk. New for 2019, members will also have a chance to weigh in on the development of CHRA's next Strategic Plan - this opportunity will take place before the AGM at the **Shaping CHRA - Member Feedback on CHRA's Next Strategic Planning session.**

Tous les membres sont invités à participer à l'assemblée générale annuelle de l'ACHRU afin de connaître les activités de l'organisation durant la dernière année. Ils pourront voter sur les résolutions et rencontrer les personnes élues au conseil d'administration 2019-2020. Les cartes de vote sont disponibles à la table d'accueil. Une nouveauté pour 2019, les membres auront la possibilité d'intervenir sur le développement du prochain plan stratégique. Cette activité se tiendra avant l'assemblée générale annuelle, lors de l'atelier : **Façonner l'ACHRU, Participez à la prochaine planification stratégique.**



6:30pm - 8:30pm



Closing Ceremonies at
the Royal BC Museum's
First Peoples Gallery

675 Belleville St, Victoria, BC V8W 9W2



Join us as we toast another successful Congress in the stunning Peoples Gallery at the Royal BC Museum, steps away from the Victoria Conference Centre. There will be food stations, a cash bar and entertainment as we toast our next Congress being held in Saskatoon, Saskatchewan in 2020.



Ancestral Threads Fashion Show

Presented by the Canadian Housing & Renewal Association

Vancouver Native Housing Society, Skwachàys Lodge Hotel and Gallery, and Vancouver Indigenous Fashion Week are excited to announce Ancestral Threads on Thursday April 4th, 2019 during the closing Ceremonies of The CHRA National Congress On Housing And Homelessness.

For more information:

www.skwachays.com/artist-in-residence

www.about.me/JoleenMitton



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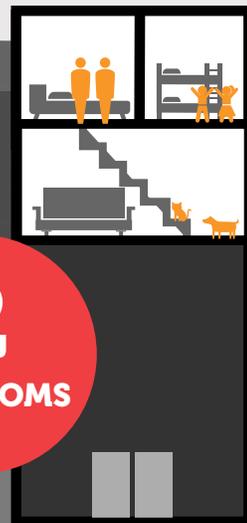
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COMMUNITY BUILDER AWARD PRIX DU BÂTISSEUR COMMUNAUTAIRE

To recognize an individual, business, or organization that has had a major impact at the community level in promoting affordable housing and/or preventing homelessness

Reconnaît un particulier, entreprise ou organisation qui a exercé une grande influence au niveau communautaire en promotion de logements abordables et/ou en prévention et en éradication de l'itinérance



LINDA ROSS,
MANAGING BROKER OF LINDA E. ROSS
PROPERTY MANAGEMENT INC., VICTORIA, BC

Linda Ross has been involved in not-for-profit housing for decades and has a well-earned reputation as a principled and passionate advocate for housing that supports Indigenous community well being. From her work as one of the initial developers of the BC Ready-to-Rent curriculum to administrative work with M'akola Housing and the Aboriginal Housing Management Association to her current development consultancy with the Salish Sea Housing Society and Underwood Trust to build labour market housing on Certificate of Possession land on the Tsawout First Nation, Linda has long been at the leading edge of Indigenous housing innovations.

Of particular note were her efforts on the Siem Lelum (Respected House) project. In 2010, Linda began working closely with the Victoria Native Friendship Centre to develop an old motel into a new kind of affordable housing property that would provide a community for Indigenous women with children, aunties, young people leaving care and others who were homeless or at risk of becoming homeless. Linda's attention to detail ensured that the project became a true community, with a common building nestled in the middle of the complex that would host training, support and community activities. It also included a full kitchen, common space and office space, this building is a hub of activity, a playground for kids, shared bicycles for adults, BBQs and picnic tables and landscaping that made residents proud of their community space.

The Siem Lelum project was just one example of the ways in which Linda Ross has helped build communities in British Columbia. The Mayor of Victoria has said that Linda "represents the spirit of Victoria - entrepreneurial, innovative, and creative" - which is what makes her an excellent choice for the CHRA Community Builder Award.

LEADERSHIP AWARD PRIX DU LEADERSHIP

To recognize an individual who has shown leadership in improving housing in Canada through program innovation, policy change, outreach, and/or advocacy efforts.

Reconnaît un particulier qui a fait preuve de leadership en amélioration des logements au Canada par une innovation au niveau des programmes, un changement de politiques ou des campagnes de promotion et/ou de défense des intérêts



LYNN CARSON,
PRESIDENT, NEPEAN HOUSING CORPORATION,
OTTAWA, ON

Lynn Carson has devoted over 46 years of providing leadership to the Nepean Housing Corporation, and to the affordable housing sector throughout Ontario. Lynn joined Nepean Housing in 1972, and after becoming the first woman to take advantage of a management trainee program, took over as Property Manager in 1980, and eventually General Manager in 1995, a post she held until 2008. Today, Lynn serves as President of the Board of Nepean Housing.

Lynn's time at Nepean Housing was transformation. She restructured the Board to include more community representation. She created hundreds of new units of affordable housing for residents in Nepean, including accessing free land from the city, which resulted in the creation of entire new neighbourhoods. She partnered with outside groups such as the Nepean Community Resource Centre to establish long lasting partnerships. And she was able to secure independent office space for the Corporation which is still used today.

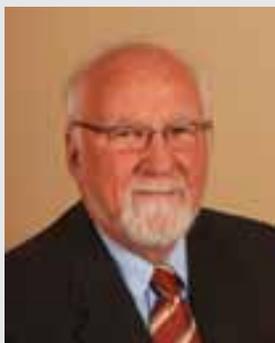
But Lynn's contribution didn't stop at Nepean Housing. She was a member of the Mayor's Task Force on Affordable Housing. She was a member of the steering committee member that established the Ottawa Social Housing Network. She served on the Boards of the Ontario Non Profit Housing Association and the Canadian Housing and Renewal Association. Following her retirement in 2008, she was asked to serve on the Board of the Social Housing Services Corporation.

Stephan Giguere, CEO of Ottawa Community Housing has said, "Housing providers and residents alike are the fortunate beneficiaries of Lynn's past achievements, her current involvement, and future contributions." Throughout a lifetime of efforts to improve housing in Ottawa, Ontario, and Canada, Lynn continues to demonstrate the qualities inherent in a true leader, and is eminently deserving of this award.

LIFETIME ACHIEVEMENT AWARD PRIX HOMMAGE

To recognize an individual with many years of service who has had a major impact on the affordable housing sector in Canada.

Reconnait un particulier comptant plusieurs années de services dans le secteur des logements abordables au Canada.



DR. REV. JOHN METSON, TORONTO, ONTARIO (POSTHUMOUSLY)

Dr. John Metson is a legendary figure in housing in Canada. A graduate of Mt. Allison University (BA Theology) and Queen's (MA Theology and Psychology), he was acknowledged later in his career with an Honorary PhD in Theology from Queen's University. As a young United Church minister in Oyen, Alberta, he conducted four services every Sunday in small prairie towns. John loved that life but moved to Toronto in 1964 establishing, in Cabbagetown, the first, non-congregational, community outreach Ministry in the United Church; The Christian Resource Centre (CRC). It was groundbreaking and continues to provide social policy advocacy, dignified self-help housing and support for members of an often-disenfranchised community. His community development model has been replicated across Canada because it works well and enables program recipients to maintain their wellbeing and dignity.

He has served on the Boards of Directors of CHRA, Habitat for Humanity, and President of the Ontario Non Profit Housing Association and the Metro Toronto Housing Corporation. John was incredibly active internationally as well, lending his expertise to developing housing in various countries around the world. John was a powerhouse, never considering retirement even into his 85th year.

In June 2018, in honour of his lifetime of effort to improve housing access to people in Ontario and Canada, the CHRA Board of Directors agreed to award a special Lifetime Achievement Award to John at the time of his untimely passing. Although John is no longer with us in person, his memory will live on forever.

SUSTAINABILITY AWARD PRIX DU DÉVELOPPEMENT DURABLE

Recognizes an organization, business or partnership that has undertaken a program, a new build or retrofit project that advances sustainable development, resource conservation or community renewal
Reconnait une organisation, une entreprise ou un partenariat qui a réalisé un programme, une nouvelle construction ou un projet de remise en état d'un immeuble qui contribue au développement durable, à la conservation d'une ressource ou au renouveau communautaire.



MADRONA PROJECT CATALYST COMMUNITY DEVELOPMENT SOCIETY VANCOUVER, BC

Founded in 2013, Catalyst Community Developments Society is a not-for-profit real estate developer located in Vancouver. Although the mandate of Catalyst is to work with non profits and municipalities in providing vibrant, inspiring, and below-market rental homes, they also have a strong commitment to the environmental sustainability of their projects.

As an example, in their Madrona Project located at the famous Dockside Green neighbourhood, the project comprised 49, 100% below-market rent housing units, the development was built to LEED Platinum standards, the highest LEED rating available. It has easy access to transit, groceries, amenities, services, an extensive greenway network, nature, and additional parks and plazas. Residents have access to the Dockside green car-share program, they are provided with subsidized transit passes, and each household received a new bike upon move-in. Each home features Enerpro individual energy metering for heating and hot water, significantly reducing energy use and costs with some residents paying as little as \$4/month. Tenant-driven recycling and composting initiatives also contribute to the overall sustainability of the community.

Aside from these innovations, what makes the Madrona project so fascinating is the commitment to social sustainability. Catalyst is undertaking a Community Connections pilot to actively foster a friendly, socially connected, and resilient community. Catalyst has conducted extensive research and interviews with other organizations that have implemented similar programs. These reports will be sharable, ideally leading to similar models across Canada.

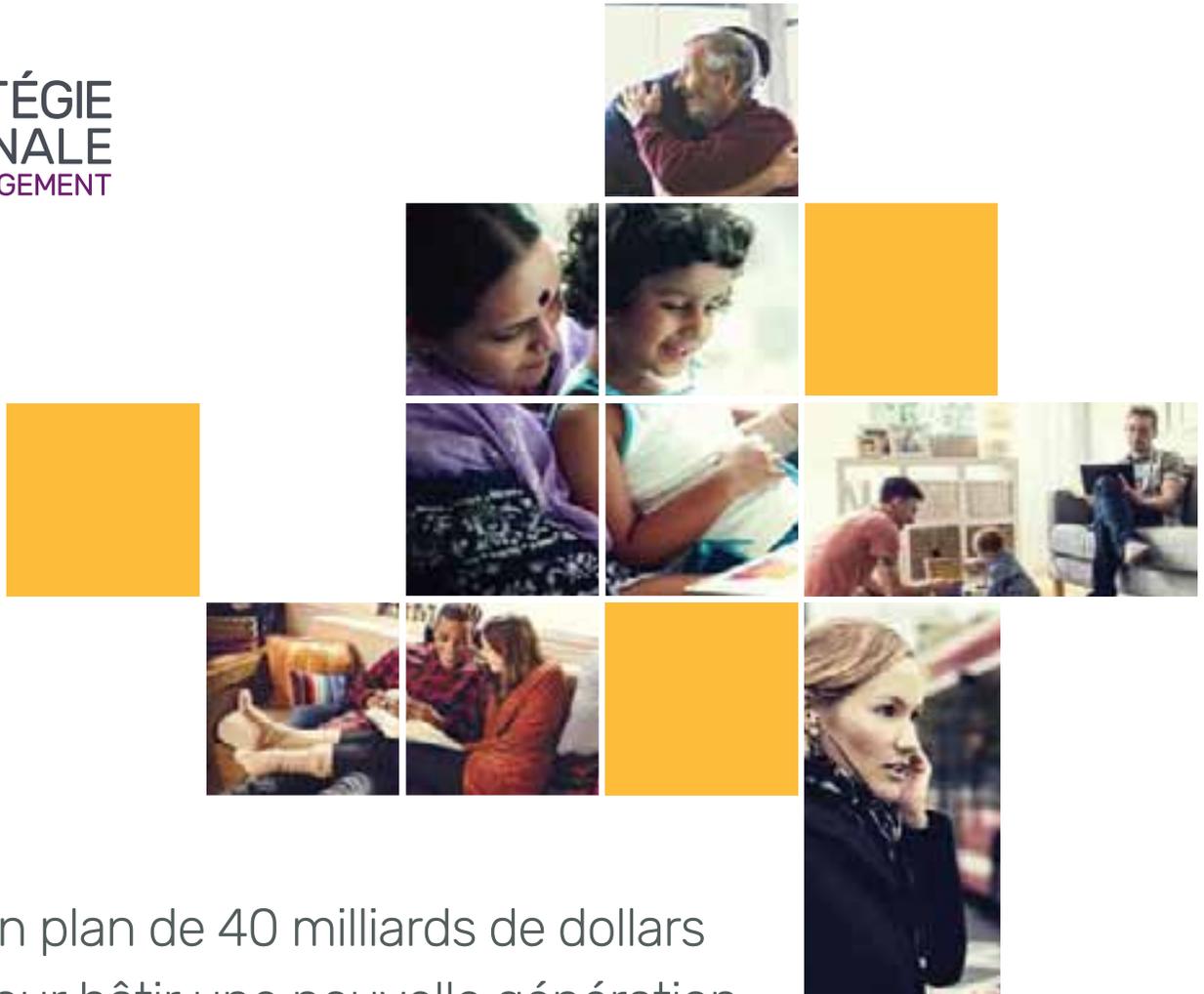
With over 600 units currently under construction, Catalyst's commitment to providing sustainable, connected communities and neighbourhoods will continue. It is this holistic approach to sustainability that earns Catalyst the CHRA Sustainability Award.



A \$40-billion plan to build a new generation of affordable housing in Canada

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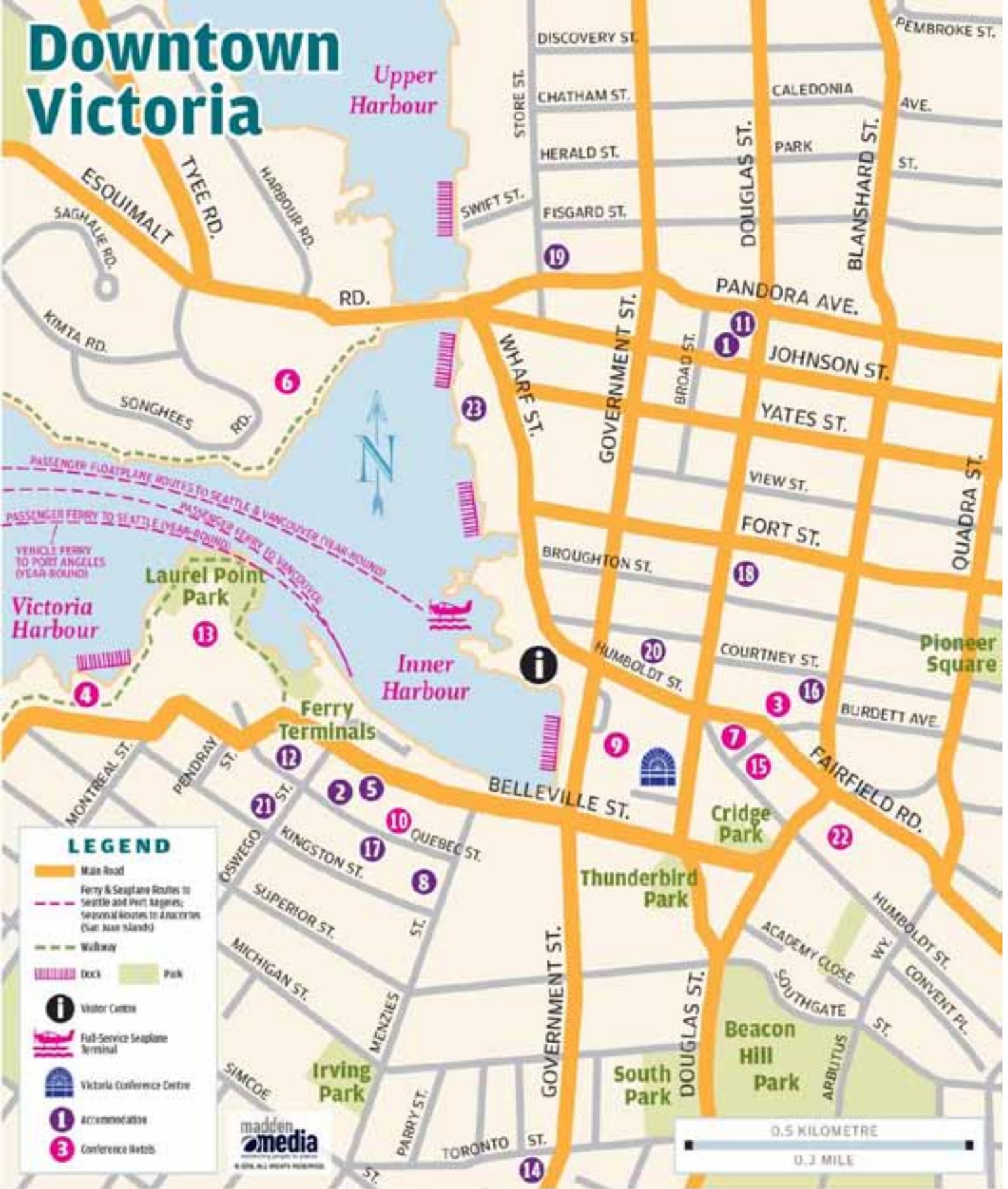
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(250) 361-0028***Intimate, candlelit Italian nook with brick fireplaces, patio seating & a notable wine list.***ilterrazzo.com****KOTO SUSHI****510 Fort ST, Victoria, BC V8W 1E6
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(250) 385-4320***Contemporary space offering artfully arranged sushi along with hot Japanese entrees & premium sake.***www.senzushi.com****SIAM THAI RESTAURANT****512 Fort ST, Victoria, BC V8W 1E6
(250) 383-9911***Calm bar/eatery since 1990 with old-world flair preparing typical Thai plates to eat in or take out.***siamthai.ca****STEAMSHIP GRILL & BAR****470 Belleville ST, Victoria, BC V8V 1W9
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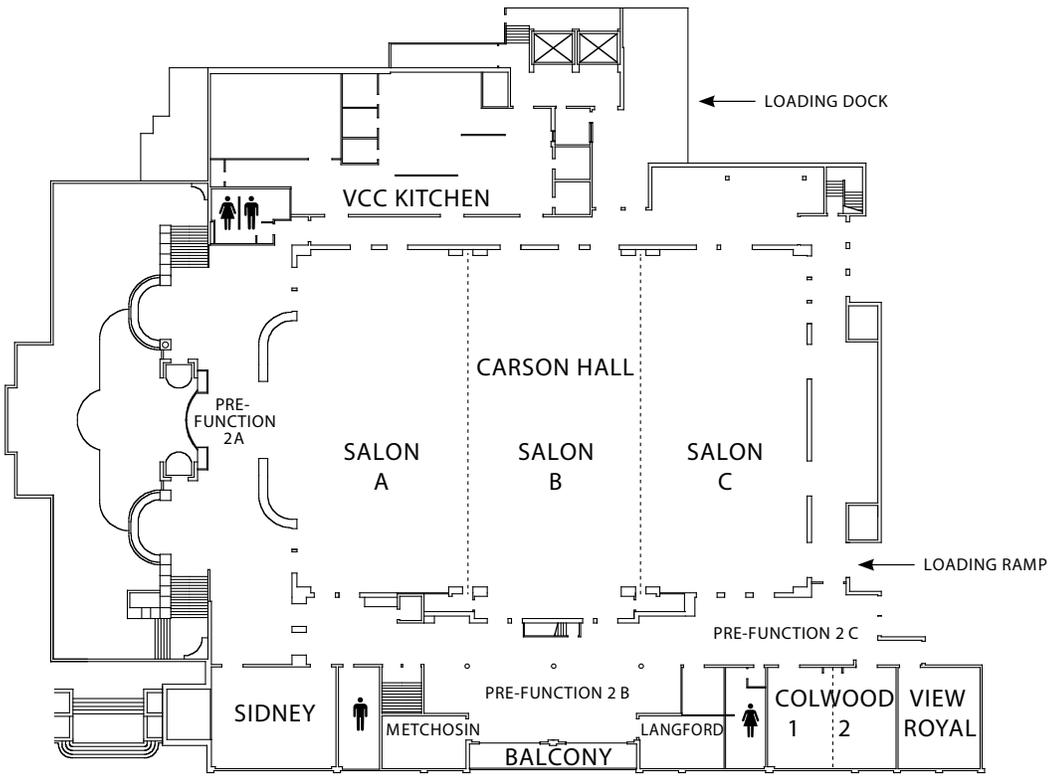
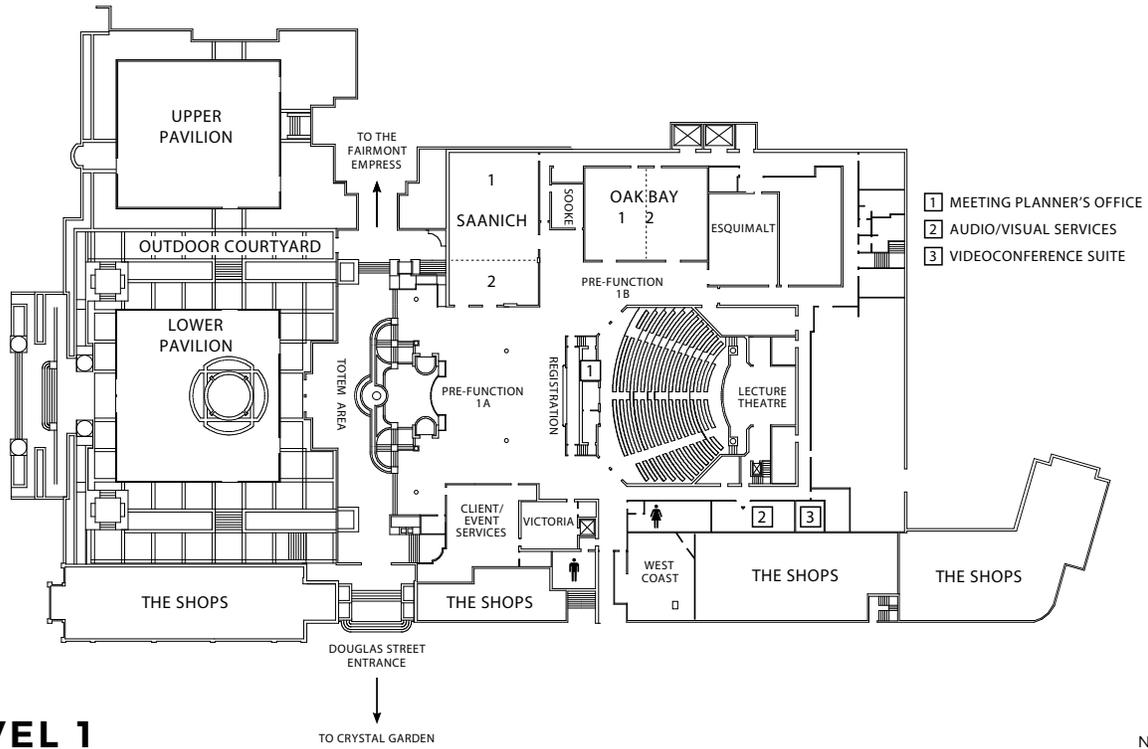
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(conference hotels in red)

- | | | |
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| <ul style="list-style-type: none"> 1 BEST WESTERN PLUS Carlton Place Hotel 2 BEST WESTERN PLUS Inner Harbour 3 Chateau Victoria Hotel & Suites 4 Coast Victoria Hotel & Marina by APH 5 Days Inn Victoria on the Harbour 6 Delta Hotels by Marriott™ Victoria Ocean Pointe Resort 7 DoubleTree by Hilton Hotel & Suites Victoria | <ul style="list-style-type: none"> 8 Embassy Inn Hotel 9 Fairmont Empress 10 Hotel Grand Pacific 11 Hotel Riata 12 Huntington Mariner Hotel 13 Inn at Laurel Point 14 James Bay Inn Hotel, Suites & Cottage 15 Marriott Victoria Inner Harbour 16 Quality Inn Downtown Inner Harbor | <ul style="list-style-type: none"> 17 Royal Scot Hotel & Suites 18 Strathcona Hotel 19 Swain Hotel & Brewery 20 The Magellan Hotel & Spa 21 The Oswego Hotel 22 The Parkside Hotel & Spa 23 Victoria Regent Waterfront Hotel & Suites |
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