

2016 PROGRAM | CANADIAN HOUSING AND RENEWAL ASSOCIATION



CHRA ACHRU

National Congress on

HOUSING AND HOMELESSNESS

MONTREAL • April 12 – 15

95 à 143
Maisonville Est

Montréal 

Société
d'habitation

Québec 



MINISTER'S REMARK

Housing assistance is designed for all low-income individuals, including those with special needs, such as the homeless. For 2015-2020, Quebec has established an interministerial action plan to fight against homelessness. In total, sixteen ministers and organizations are dedicated to this effort to prevent and reduce homelessness.

I would like to thank you for your hard work accomplished in each of your communities. I hope that you will share your respective experiences and broaden your knowledge in the course of your discussions in the coming days.

Enjoy the congress and your time in Montreal!

Martin Coiteux

Minister of Municipal Affairs and Land Occupancy,
Minister of Public Security and
Minister responsible for the Montréal region

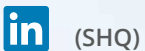
It's a pleasure for me to welcome you to our city for this national congress on housing and homelessness.

Quebec offers its inhabitants a wide range of programs, with the aim of improving access to housing and increasing disposable income in disadvantaged households. These programs, which are managed by the Société d'habitation du Québec, provide assistance to nearly 225,000 households every year.

In Quebec, and throughout Canada, government actions concerning social, community and affordable housing facilitate the development of an environment conducive to social and professional integration. In northern areas such as Nunavik, these programs provide indispensable support for improving quality of life in Inuit communities.

The Société d'habitation du Québec (SHQ) is the primary government organization responsible for housing in the province of Québec. Its actions contribute to citizens' well-being by providing them with suitable housing conditions adapted to their financial resources and needs.

Last year ▶



(SHQ)



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Société
d'habitation

Québec



Montréal is pleased to welcome the National Congress of the Canadian Housing and Renewal Association. The theme, "Housing and Homelessness", perfectly reflects my administration's priorities.

The 2014-2017 Montréal Action Plan on Homelessness demonstrates the city's commitment to initiate sustainable solutions to promote the social reintegration of homeless people. These solutions include developing social housing with community-based support, in order to integrate the homeless into society.

Last year, during the federal election campaign, Montréal and the other large Canadian cities reiterated to the various political parties the need to increase investment in social housing. Today, we have a federal government ready to invest in social housing and make the issue a national priority.

This is a unique opportunity for all key players who, just like the Canadian Housing and Renewal Association, dedicate time and effort to promote affordable housing and the fight against homelessness.

I wish you an excellent congress and a pleasant stay in Montréal!

A handwritten signature in black ink, which appears to be "Denis Coderre". The signature is stylized and written in a cursive-like font.

Denis Coderre
Mayor of Montréal

Montréal 

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About the Program Cover

The building featured on the program cover belongs to CHRA member **Habitations Jeanne-Mance**. In 2009, they partnered with **MU**, whose mission is to beautify the city of Montréal by creating murals that are anchored in local communities, as part of a global improvement plan that aims to position the complex as the green heart of the downtown area.

Rush of Fall, by Philadelphia artists David Guinn and Phillip Adams, is the first mural of the serie *Les saisons montréalaises*. It depicts a contemporary landscape highlighting the beautiful autumn colors. Horizontal lines cut across this 1400 square foot mural give the illusion of velocity, a nod to the speeding cars and bicycle traffic on De Maisonneuve Boulevard. A few of the residents of Habitations Jeanne-Mance are depicted at the heart of the mural.



Delegates are invited to join the **MU** team in the tradeshow room throughout Congress for an opportunity to be involved in an interactive art piece. Release your inner artist! Please check the program for exact times. mumtl.org

Looking for fun or food?

Visit a representative from **Tourisme Montreal** on the convention floor on April 12th (2- 6PM) or April 13th (10:30AM-2:30PM) to help you make your plans. The hotel concierge will also be able to help you outside of these hours. The Congress Host Committee has also provided you with a list of the best restaurants, pubs and cafés in the area! (see page 23 & 24)



MONDAY APRIL 11

Registration (5:00PM – 8:00PM)

PRE-CONGRESS | TUESDAY APRIL 12

7:30AM
8:00AM
8:30AM
Registration (OPENS 7:30AM)
Breakfast (7:30AM – 8:30AM)
Tradeshow (ALL DAY)

9:00AM
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* Housing Course (8:30AM - 12:00PM)
15 min. Break
* Innovation Forum (8:30AM – 12:00PM)
30 min. Break
* Aboriginal Caucus (8:30AM – 12:00PM)
30 min. Break

Lunch (12:00PM – 1:00PM)
Housing Course Continues (1:00PM – 4:30PM)
15 min. Break
Innovation Forum Continues (1:00PM – 4:30PM)
30 min. Break
Aboriginal Caucus Continues (1:00PM – 4:30PM)
30 min. Break

FREE TIME
(UNTIL 6:00PM)

Meet & Greet Reception (6:00PM – 8:00PM)
Tradeshow (Hochelaga 1 & 2)
Emerging Professionals Pub Night (7:00PM – 9:00PM)
L'Atelier d'Argentine Downtown (7458 rue Crescent)

Welcome. Our Congress schedule is packed and we hope that you will take some time to select which workshops you plan to attend. Unless indicated, most workshops are first-come, first-served so please arrive on time to get a seat and minimize disruption.

CONGRESS DAY 1 | WEDNESDAY APRIL 13

Registration (OPENS 7:30AM)
Breakfast (8:00AM – 9:00AM)
Tradeshow (ALL DAY)

Opening Ceremonies & Address (9:00AM – 10:30AM)
30 min. Break
7 Concurrent Workshops (11:00AM – 12:30PM)

Lunch (12:30PM – 1:30PM)
* Speed-date a Mentor (12:30PM – 1:45PM)

3 On-Site Workshops (FROM 2:00PM)
* 11 Mobile Tours (2:00PM – 4:30PM)

FREE TIME
(4:30PM – 5:30PM)

Emerging Professionals Focus Group (5:30PM – 6:15PM)
President's Reception (5:30PM – 7:30PM)
Tradeshow (Hochelaga 1 & 2)
* Karaoke Night (7:00PM – 11:00PM)
Espace Fullium (1431 rue Fullium)

CONGRESS DAY 2 | THURSDAY APRIL 14

Registration (OPENS 7:30AM)
Breakfast (8:00AM – 9:00AM)

Keynote Address (9:00AM – 10:15AM)
30 min. Break
7 Concurrent Workshops (10:45AM – 11:45AM)

Yardi Awards Luncheon (11:45AM – 2:00PM)

7 Concurrent Workshops (2:00PM – 3:30PM)
30 min. Break
Annual General Meeting (4:00PM – 5:00PM)

FREE TIME (5:00PM – 5:30PM)

Closing Ceremonies (5:30PM – 7:30PM)
Pointe-à-Callière: Montreal's Museum of Archeology & History (350 Place Royale)
Following the reception, grab a few friends and discover the pubs, restaurants and quaint charm of the Old Port of Montreal.

CONGRESS DAY 3 | FRIDAY APRIL 15

* 8 Mobile Tours (9:00AM – 11:30AM)

- *advance registration required
- FREE TIME
- SOCIAL EVENTS
- MEAL INCLUDED WITH REGISTRATION



Buses or metro tickets will be provided for these events. Please refer to the session descriptions for departure times.



Some mobile tours require a moderate amount of walking.

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A big thank you to all our volunteers!

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Tradeshow Schedule & Exhibitors

The Tradeshow will take place on Tuesday April 12th (7:30AM – 8:00PM) and Wednesday April 13th (8:00AM – 7:30PM) in Hochelaga 1 & 2.

TUESDAY APRIL 12 PRE-CONGRESS	
Open All Day	7:30AM - 8:00PM
Breakfast	7:30AM - 8:30AM
Morning Break	10:00AM - 10:30AM
Lunch	12:00PM - 1:00PM
Afternoon Break	3:00PM - 3:30PM
Meet & Greet	6:00PM - 8:00PM
WEDNESDAY APRIL 13 CONGRESS DAY 1	
Open All Day	8:00AM - 7:30PM
Breakfast	8:00AM - 9:00AM
Morning Break	10:30AM - 11:00AM
Lunch	12:30pm - 1:30pm
Dessert & Coffee	1:30pm - 2:00pm
President's Reception	5:30pm - 7:30pm

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- AGRTQ
- Bâtir son Quartier
- BC Housing
- Caisse d'économie Solidaire Desjardins (CECOSOL)
- Encasa
- Extermination ABC
- Fiducie du Chantier
- Firme d'installation de gicleurs
- Hydro Québec
- Immoval
- Lussier Dale Parizeau
- M'akola Development Services
- Northgate
- Office municipal d'habitation de Montréal (OMHM)
- Ontario Aboriginal Housing Services Corporation (OAHSSC)
- Skwachàys Lodge and Gallery
- Canada Mortgage and Housing Corporation (CMHC)
- Société d'habitation du Québec (SHQ)
- Société d'habitation et de développement de Montréal (SHDM)
- Ville de Montréal
- Vivreenresidence.com
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TUESDAY AT-A-GLANCE

7:30AM
Registration opens

7:30AM – 8:00PM
Tradeshaw
Hochelaga 1 & 2

7:30AM – 8:30AM
Breakfast Buffet
Foyer – Le Grand Salon

8:30AM – 4:30PM
***3 Streams of Pre-Congress:**

- **INNOVATION FORUM**
Le Grand Salon
- **HOUSING COURSE**
Mackenzie
- **ABORIGINAL HOUSING CAUCUS**
Saint-François

12:00PM – 1:00PM
Lunch
Foyer – Le Grand Salon

6:00PM – 8:00PM
Meet & Greet
Hochelaga 1 & 2

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**Lussier
Dale Parizeau**
Cabinet de services financiers

7:00PM – 9:00PM
Emerging Professionals Pub Night
L'Atelier d'Argentine Downtown
(1458 rue Crescent)

Meet on Mezzanine floor in front
of CHRA Registration desk for
6:50PM.

* Advanced registration is required for
all 3 streams of Pre-Congress.

April 12 | Pre-Congress

STREAM 1: CHRA INNOVATION FORUM IDEAS AND OPPORTUNITIES: A New Era for Housing in Canadian Cities

Le Grand Salon

MC: Kristen Holinsky, *Director, Programs & Strategic Initiatives*

8:30AM-8:45AM

Opening Remarks

Debra Darke, *Senior Vice-President, Corporate Development, Policy & Research, Canada Mortgage and Housing Corporation*

8:45AM-9:15AM

Where We Want to Live – Reclaiming Infrastructure for a New Generation of Cities

Ryan Gravel, Founding Principal at Sixpitch in Atlanta, Georgia (U.S.), will discuss his new book, "Where We Want to Live – Reclaiming Infrastructure for a New Generation of Cities." By invoking examples as wide-ranging as the small and elegant High Line in New York City to the revitalization of the vast and unruly Los Angeles River, Ryan will describe how people everywhere are already reclaiming obsolete infrastructure as renewed conduits of urban life.

9:15AM-10:00AM

A Post-Budget Analysis – Applying Federal Policy Change to the Municipal Housing Agenda

What will the impact of the federal government's first budget be on addressing the immediate needs of housing providers? How can the sector best leverage these resources at the municipal level, and what is the potential for long term funding in the context of a national housing agenda? Hear from two national associations who will provide their insights and approaches to working with the new Liberal government.

Jeff Morrison, *Executive Director, Canadian Housing and Renewal Association*

Carole Saab, *Senior Director, Policy and Government Relations, Federation of Canadian Municipalities*

Moderator: Pamela Hine, *CHRA Regional Director, Northern Territories & President, Yukon Housing Corporation*

10:00AM-10:30AM Break

10:30AM-11:30PM

Social Impacts of Urban Neighborhood Change and Growth

You will learn about the *University of Toronto's NCRP*, conducting research in six metropolitan cities across Canada (Vancouver, Calgary, Winnipeg, Toronto, Montreal and Halifax), on policy and program solutions to urban neighbourhood growth, housing insecurity, poverty and more. A presentation by *INTA* will also offer fresh insights on shifts in urban housing needs and patterns of neighbourhood development through case studies from France, Germany and the UK.

Greg Suttor, *Researcher, Wellesley Institute & Research Associate, Neighborhood Change Research Partnership (NCRP) (Nat'l)*

Michel Sudarskis, *Secretary General, International Urban Development Association (INTA), Paris (France)*

Moderator: Isabelle Bougie, *Regional Vice-President, Québec, Canada Mortgage and Housing Corporation*

11:30AM-12:00PM

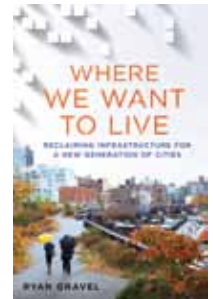
How the Transportation System Built Workers Housing in the Urban Centre of Paris, France

Highlighting the success of the *Régie Autonome des Transports Parisiens*, and their social housing subsidiary Logis Transport, this presentation will focus on the major urban regeneration projects undertaken by this public transportation provider to build affordable housing in dense city centres – and how they have developed their social housing portfolio of over 10,000 units.

Rémi Feredj, *Director of Real Estate and Industrial Planning, Régie Autonome des Transports Parisiens (RATP) & Chairman of Logis Transport, Paris (France)*

Moderator: Catherine Fortin LeFavre, *Director, Public Affairs, Canadian Housing and Renewal Association*

SIMULTANEOUS
TRANSLATION



12:00AM-1:00PM Lunch

1:00PM-1:45PM

Leveraging Community Impact & Public Attitudes to Advance the Non-Profit Housing Agenda

What role does public opinion play in shaping government policies, and where does social housing fit in? How might financial institutions be involved in building business lines that contribute to more livable communities? What kinds of innovations can be useful to supporting the sector in the new political landscape, and how do we best communicate our story? Join this expert panel for a lively conversation on these questions and more.

David Coletto, *Founding Partner, CEO, Abacus Data (Nat'l)*

Kira Gerwing, *Manager, Community Investment Impact Real Estate, Vancity Credit Union (BC)*

Moderator: David P. Ball, *Reporter, Tyee Solutions Society's Housing Fix project (BC)*

1:45PM-3:00PM

Emerging Research, Tools & Trends in the Canadian Affordable Housing Sector

A full slate of presentations showcasing new and emerging research, technologies and pilot projects from the Canadian affordable housing sector. From an online interactive map of rental data, to GIS mapping for the site-selection of affordable housing, and the piloting of a choice based system for the allocation of RGI housing, this panel is not to be missed!

Toronto's My Choice Rental Pilot: Choice Based Letting Comes to Canada: Richard Marshall, *Social Housing Consultant, City of Toronto Social Housing Unit (ON)*

GIS Site-Selection For Affordable Housing: Claire Noble, *Residential Development Research Analyst, City of Calgary (AB)*

The Canadian Rental Housing Index: Jill Atkey, *Director, Research and Education, BC Non-Profit Housing Association (BC)*

Affordable Homeownership Partnerships with Habitat for Humanity Canada: Mark Rodgers, *President & CEO, Habitat for Humanity Canada (Nat'l)*

Social Architecture: Mapping Housing Trajectories in Montreal: Ron Rayside, *Architecte, Associé principal, Rayside Labossière (QC)*

Moderator: Sylvie Rancourt, *Director, Affordable Housing and Portfolio Sustainability, Canada Mortgage and Housing Corporation*

3:00PM-3:30PM Break

3:30PM-4:30PM

Social Innovation Lab: The Future of Financing Affordable, Supportive & Rental Housing

This panel will showcase three unique collaborative community impact initiatives taking shape across Canada leveraging existing assets to fill financial, policy, and social innovation gaps in support of affordable, supportive and rental housing needs – and will include plenty of time for discussion, debate and inquiry.

Graeme Hussey, *Development Manager, Centretown Citizens Ottawa Corporation & Broadening the Base (ON)*

Jakob Wildman-Sisk, *Social Innovation Solutions Lab Manager, Pond-Deshpande Centre & New Brunswick Non-Profit Housing Association (NB)*

Sheryl Barlage, *Executive Director, RESOLVE Campaign (AB)*

Moderator: Katie Gibson, *Director, Social Enterprise Branch, Ontario Open for Business, Ontario Ministry of Economic Development, Employment and Infrastructure (ON)*



CHRA's Innovation Forum 2016 would not be possible without the generous support of Canada Mortgage and Housing Corporation.



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Canada Mortgage and Housing Corporation (CMHC) is proud to support CHRA's 48th annual congress and its Innovation Forum 2016 – Ideas and Opportunities: A New Era for Housing in Canadian Cities.

Join us April 12th from 8:30 a.m. to 4:30 p.m. at the Fairmont Queen Elizabeth Hotel.

CMHC believes in working together to create, nurture and embrace innovation to help individuals and families access affordable housing.

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8:30AM – 4:30PM

STREAM 2: HOUSING COURSE**Fundamentals of Housing Policy & Governance**

Mackenzie

Instructor: **Steve Pomeroy**, Senior Fellow, University of Ottawa Centre on Governance & President, Focus Consulting Inc.

This condensed, one-day course is designed to build on your professional development through a comprehensive overview of Canadian housing policies, programs and institutional arrangements.

Topics will include a view of housing policy as related to urban, social and economic outcomes, the nature of housing markets, housing need, and the changing role of governments in the delivery of Canadian housing policy.

8:30AM – 4:30PM

STREAM 3: ABORIGINAL HOUSING CAUCUS DAY 2016**Dedicated to the Memory of Charles Wilfred Hill, 1937-2016**

Saint-François

This all-day workshop is for delegates who have a stake in Aboriginal housing issues, trends and future directions. Join **Robert Byers**, Aboriginal Communities Director, CHRA Board of Directors and Chair of the Aboriginal Caucus, for an exceptional day of learning, networking and amplifying the Aboriginal housing voice nationally.

Following an Opening Prayer by Elder **Charles Patton**, Caucus Day will pay tribute to the memory of **Mr. Charles W. "Charlie" Hill**, a well-known and beloved leader and advocate for Aboriginal and social housing at the local, provincial and national levels.

Aboriginal Caucus Day features three themes with top-notch presenters, animators and discussion leads.

1. Finance for Housing and Social Enterprises: Connecting Bankers & Aboriginal Housing Providers

— with Moderator **Kevin Albers**, M'akola Group of Societies and Panel Presenters **Chantal LeBlanc**, Scotiabank, and **Kira Gerwing**, Vancity Credit Union.

With operating agreements expiring, providers are leveraging their resources for renovations, new development and other initiatives and often need financing, investment and other banking services. What are the challenges and opportunities as bankers look to invest in Aboriginal enterprises and housing?

2. Federal Budget 2016: What's in it for Aboriginal Housing and where should we go from here?

— with **Jeff Morrison**, Executive Director, Canadian Housing and Renewal Association, and Animators from the Aboriginal Caucus.

A lively session starting with an overview of Federal Budget 2016 followed by interactive poster sessions where delegates move, mix, mingle and express their views and priorities.

3. Pushing the Boundaries: Building more and better Aboriginal, First Nation & Northern Housing

— with **Michael Rice**, ATC Innovators, Kahnawake; **Edith Cloutier**, Val d'Or Aboriginal Friendship Centre; and **Alain Fournier**, EVOQ Architects.

Sit back and enjoy this panel of boundary breaking innovators in financing, design, and affordable housing partnerships!

Facilitators **Barbara** and **Lucille Bruce** will ensure Aboriginal Caucus Day is highly interactive with all delegates in the conversation, sharing challenges and solutions, networking and making new connections in the Aboriginal housing and homelessness services community.

With generous support from BC Housing, Scotiabank, M'akola Development Services, Ontario Aboriginal Housing Services, Aboriginal Housing Management Association, Skwachàys Lodge, and EVOQ Architects.



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WEDNESDAY AT-A-GLANCE

7:30AM

Registration opens

8:00AM – 7:30PM

Tradeshaw

Hochelaga 1 & 2

8:00AM – 9:00AM

Breakfast Buffet

Foyer – Le Grand Salon

9:00AM – 10:30AM

Opening Ceremonies & Address

Le Grand Salon

10:30AM – 11:00AM

Break

Hochelaga 1 & 2

11:00 AM – 12:30PM

7 Concurrent Workshops

See session descriptions

12:15AM – 2:00PM

MU Interactive Art Activity

Hochelaga 1, 2 & 3

12:30PM – 1:30PM

Lunch

Le Grand Salon

12:30PM – 1:45PM

*** Emerging Professionals Speed-Date-A-Mentor Networking Lunch**

Saint-Maurice

2:00PM – 4:00PM

3 Concurrent On-Site Workshops

See session descriptions

2:00PM – 4:30PM

*** 11 Mobile Tours**

Meet in Mackenzie by 1:45PM

4:30PM – 7:30PM

MU Interactive Art Activity

Hochelaga 1, 2 & 3

5:30PM – 6:15PM

Emerging Professionals Focus Group

Hochelaga 5/6

5:30PM – 7:30PM

President's Reception

Hochelaga 1 & 2

7:00PM – 11:00PM

*** Karaoke Night**

Espace Fullum (1431 rue Fullum)

Bus will be providing round-trip transportation every hour. First trip from the **Hotel Lobby** will leave at 6:30PM; last trip from **Espace Fullum** will leave at 11:00PM.

* Advanced registration is required.

April 13 | Congress Day One

8:00AM – 9:00AM

Breakfast

Foyer – Le Grand Salon

9:00AM – 10:30AM

Opening Ceremonies & Address

Le Grand Salon

CHRA welcomes you to our **48th National Congress on Housing and Homelessness!** Opening Ceremonies will feature a live performance from **Cirque Hors Piste**, a social circus that offers an alternative and inclusive creative space for marginalized youth in the Montreal area. Remarks will also be delivered by:

- **The Honourable Jean-Yves Duclos**, *Minister of Families, Children and Social Development*
- **Elder Charles Patton**, *Kahnawake Nation*
- **Jim Lanigan**, *Former President, Gignul Non Profit Housing Corporation: tribute to Charles W. "Charlie" Hill, leader and advocate for Aboriginal & social housing*
- **Brigitte Witkowski**, *CHRA President & Executive Director, Mainstay Housing*
- **Danielle Juteau**, *Congress 2016 Chair & Directrice, Services de la gestion de l'accueil et des demandes, des logements abordables et des suppléments au loyer, Office Municipal d'habitation de Montréal*
- **Jeff Morrison**, *CHRA Executive Director*

SIMULTANEOUS TRANSLATION



10:30AM – 11:00AM

Break



Co-operative Housing Federation of Canada

11:00AM – 12:30PM

SEVEN CONCURRENT WORKSHOPS

1. Quebec Housing Sector Overview

Le Grand Salon

Everything you always wanted to know about housing in Québec, beginning with an overview of the structure of social, community and cooperative housing. Provincial and municipal perspectives will also be shared. Panelists will each speak about their organizations' current housing directives, programs and activities, as well as the various solutions and partnerships in place to respond to current and emerging housing needs across Québec.

Marcellin Hudon, *Directeur du développement, Office municipal d'habitation de Montréal (OMHM) (QC)*

Nathalie Mallard, *Directrice de la Planification, des Programmes et des Études stratégiques, Société d'habitation du Québec (SHQ) (QC)*

Russell Copeman, *Membre du comité exécutif Responsable de l'habitation, de l'urbanisme, de la gestion et de la planification immobilière, Ville de Montréal (QC)*

Moderator: Danielle Juteau, *Directrice, Gestion des demandes, des logements abordables et des suppléments au loyer, Office municipal d'habitation de Montréal et vice-présidente, Administratrice extraordinaire ACHRU*

SIMULTANEOUS TRANSLATION

2. Increasing Leadership Capacity in the Non-Profit Housing Sector

Hochelaga 5/6

The non-profit housing sector is facing many challenges, including declining funding, end of operating agreements and ever-changing legislative requirements, along with retirement of long-term board and staff. Drawing on recent research and business models, this panel will address skills and organizational knowledge gaps, the governance role of Boards as well as sector wide capacity needs looking forward. Whether your organization is seeking to leverage existing assets, or implement a broader set of supportive services to tenants, this workshop will help to situate the impacts on leadership and organizational development in the years to come.

Michelle Coombs, *Manager, Member Services & Isaac Coplan*, *Coordinator, Education, Ontario Non-Profit Housing Association (ON)*

Steve Pomeroy, *President, Focus Consulting Inc.*

Greg Dewling, *CEO, Capital Region Housing Corporation (AB)*

Moderator: Bryan Lutes, *CHRA Regional Director, Alberta & President, Wood Buffalo Housing and Development Corporation*

3. Municipal Responses to Affordable Rental Housing Needs

Mackenzie

Get ready to delve into the dynamics of rental housing, with presentations from the cities of Montreal, Regina and Vancouver. They will speak to rental housing as related to affordability – including municipal and provincial incentive programs – employment growth, shifting demographics and broader economic influences, such as transportation. Inclusionary zoning, maintenance of the rental housing stock, land use planning, and current trends in vacancy and rental rates will also be discussed. Lessons learned from developments past and the implications on new and emerging municipal rental housing policies will also be considered.

Martin Wexler, *chef de division, Direction de l'habitation & Lydia Yakonowsky*, *conseillère économique, Direction de l'habitation, Ville de Montréal (QC)*

Charlie Toman, *Senior Planner & Jennifer Barrett*, *Senior City Planner, City of Regina (SK)*

Dan Garrison, *Planner, Housing Centre, City of Vancouver (BC)*

Moderator: Kaye Melliship, *CHRA Regional Director, British Columbia & Director-At-Large, BC Non-Profit Housing Association*

4. Programs Supporting Outcomes in Mental Health and Addictions

Péribonka

The philosophy and approach of three harm reduction and trauma informed programs will be featured. *Manito Ikwe Kagiikwe* at the Mount Carmel Clinic in Winnipeg uses a culturally grounded, outcome oriented practice

supporting women impacted by substance use, trauma, colonization and housing instability. *Share, Support and Recovery* will share a recent partnership between *Supported Housing for Individuals with Mental Illness and Pathways to Employment* in Cape Breton. *Mainstay Housing* will feature their Jean Tweed Centre for Women, a permanent, affordable site-based housing and clinical support program showing results in housing retention and withdrawal management.

Margaret Bryans, *Program Manager, Manito Ikwe Kagiikwe/ The Mothering Project (MB)*

Shaun MacLean, *Executive Director, Share, Support and Recovery & Dr. Linda Courey*, *Senior Director of Mental Health and Addictions for the Nova Scotia Health Authority (NS)*

Katherine Salinas, *Manager Tenant and Member Services, Mainstay Housing (ON)*

Moderator: Scott Wolfe, *Executive Director, Canadian Association of Community Health Centres*

5. Cup Half Full – Looking for the Opportunity in EOA by Leveraging Existing Assets

Joliet



Join a cross-Canada conversation that will begin by examining the financial viability of providers in Québec post-EOA. Next, an exploration of mergers, acquisitions and the readiness of the non-profit sector for the asset transfer program undertaken by BC Housing. A Calgary non-profit provider will share the governance, operations and asset management models that helped them to successfully plan for the end of their financial subsidies. And a look at developments in Ontario leveraging social housing assets to create new housing in both large and small communities without any federal-provincial funding.

Allan Gaudreault, *Analyste-conseil (QC)*

Craig Crawford, *Vice President of Operations, BC Housing (BC)*

Maya Kambeitz, *Executive Director, Norfolk Housing Association (AB)*

Tim Welch, *President, Tim Welch Consulting Inc. (ON)*

Moderator: Stephen Pretty, *CHRA Regional Director, Newfoundland & Labrador & Senior Policy Advisor, Federal-Provincial Affairs Coordinator, Newfoundland & Labrador Housing*

6. Post-Federal Budget Context: Real Impact of New Funding on the Housing Crisis

Duluth



After running on a campaign that promised immense reinvestment in social infrastructure, will the new government's funding announcements be enough to make a real impact on the current housing crisis? What role can stakeholders play so that those on the front lines are best served? And what political threats exist that could reduce the possible impact of this new funding? This diverse panel will provide their insights on key questions that will

ultimately shape how business is conducted in the social housing sector for many years to come.

Adam Vaughan, Member of Parliament for Spadina for Fort York (ON), Parliamentary Secretary to the Prime Minister (Intergovernmental Affairs)

Marjolaine Boutin-Sweet, Member of Parliament for Hochelaga, NDP Whip and Housing Critic (QC)

David P. Ball, Reporter, Tye Solutions Society's Housing Fix project (BC)

Stéphan Corriveau, Directeur général, Réseau Québécois des OSBL d'habitation (QC)

Kishone Tony Roy, CEO, BC Non-Profit Housing Association (BC)

Moderator: Catherine Fortin LeFavre, Director, Public Affairs, Canadian Housing and Renewal Association

7. Community Partnerships and Implementation Strategies Addressing the Prevention of Youth Homelessness

Hochelaga 4

At the national level, collaborative work has been underway to support communities and governments to develop and implement strategies to prevent, reduce and end youth homelessness. This session will showcase the resulting coalition *A Way Home: Working Together to End Youth Homelessness in Canada*. We will also hear from Montreal-based *Dans la rue* on their community partnerships and front-line services. And *Choices for Youth* in St. John's will share how stagnant funding has meant finding new ways to increase collaboration, partnerships and program efficiencies.

Mary-Jane McKitterick, Community Planning Manager, *A Way Home* (Nat'l)

Dave Dumouchel, Emergency Shelter Coordinator, *Dans la rue* (QC)

Andrew Harvey, Shelter Coordinator, *Choices for Youth* (NL)

Moderator: Bruce Pearce, Community Development Worker, *End Homelessness St. John's*

12:30PM – 1:30PM

Lunch

Foyer – Le Grand Salon



12:15AM – 2:00PM

MU Interactive Art Activity

Hochelaga 1, 2 & 3



12:30PM – 1:45PM

Emerging Professionals Speed-Date-A-Mentor Networking Lunch

Saint- Maurice

Following a networking lunch, Emerging Professionals will meet one-on-one in a series of short, back-to-back meetings with leaders working across the housing sector.



*Lunch will be available in Saint-Maurice exclusively for sponsors, mentors and Emerging Professionals. Advance registration is required.

2:00PM – 4:00PM

THREE CONCURRENT ON-SITE WORKSHOPS

1. Leading Best-Practices in Tenant Engagement Strategies

Le Grand Salon

SIMULTANEOUS TRANSLATION

Learn from Montreal's FECHIMM and OMHM on strategies used to mobilize diverse tenant populations in the co-operative and non-profit housing sectors respectively. *Prince Charles Place* will speak to their work with *Halton Community Housing* connecting tenants with existing community resources, and the related risk management outcomes. The *Pivallianiq Program's* awareness raising campaign to maintain Nunavik's homes through youth oriented outreach will also be shared. And *Centretown Citizens Ottawa Corporation* will discuss their Green Commitment Pledge, outlining the program's community-based social marketing approach and suite of communications, outreach tools and program goals.

Louise Constantin, Conseillère aux affaires associatives et politiques, Fédération des Coopératives d'Habitation Intermunicipale du Montréal Métropolitain (FECHIMM) (QC)

Nathalie Morin, Directrice de la promotion du développement social et de la consultation, Office municipal d'habitation de Montréal (OMHM) (QC)

Ron Shantz, Executive Director, *Prince Charles Place*, & **Sophia Makridis**, Community Relations Coordinator, *Halton Community Housing, Social & Community Services Department* (ON)

Yvan Loubier, Economist and Senior Advisor, NATIONAL Public Relations (Nat'l)

Meg McCallum, Manager, Membership & Communications & **Natalia Snajdr**, Sustainability Facilitator, *Centretown Citizens Ottawa Corporation* (ON)

Moderator: William Buckland, CHRA Regional Director, *Nova Scotia and PEI & Administrator, Seton Foundation*

2. Ensuring Successful Tenancies: Tips and Tools for Housing Providers

Jolliet

SIMULTANEOUS TRANSLATION

This workshop will situate the legal, legislative and building management principles necessary to ensure successful tenancies. Topics will include tenant/landlord rights, the duty to accommodate, legislative barriers to ending the cycle of poverty and principles of inclusiveness and accessible design. Participants will have a chance to work in small groups on relevant case studies that will help you to better respond to requests for accommodation, the needs of persons with disabilities, managing risk and maintaining confidentiality.

Celia Chandler, Partner, *Iler Campbell LLP* (ON)

Esther de Vos, Director, Policy, Research and Strategic Issues, *Capital Regional Housing Corporation* (AB)

Sophie Lanctôt, Executive Director, Société Logique (QC)

Moderator: Francine Vachon, Community Development Manager, East District, Ottawa Community Housing

Marianne Cloutier, Chef de division Amélioration de l'habitat, Direction de l'habitation, Ville de Montréal (QC)

Josh Brandon, Community Animator, Social Planning Council of Winnipeg (MB)

Moderator: Brian Gilligan, CHRA Director-At-Large & Executive Director of Community Development, Ottawa Community Housing

3. Revitalizing Substandard Housing – Actions and Outcomes in Neighbourhood Planning
Duluth

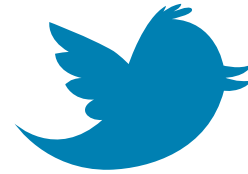


This workshop will highlight CMHC's research on enhancing the affordability of the housing stock through performance monitoring associated with the design and construction of low-energy residential projects. The City of Edmonton will discuss their citywide strategy to upgrade older units through the redevelopment of land assets to build mixed-income housing. The City of Montreal will also speak to their coordinated action plan across nineteen boroughs offering financial aid and relocation services to update substandard housing. And learn about Winnipeg's largest public housing redevelopments, Lord Selkirk Park and the West End Commons, in the context of public investment, government collaboration and outcomes for tenants.

Silvio Plescia, Senior Researcher, Housing Needs, Canada Mortgage and Housing Corporation (Nat'l)

Jay Freeman, Executive Director, Housing and Homelessness, City of Edmonton (AB)

Today's programming continues on page 17.



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Dawn Bowles
Investment Liaison
BC & Western Canada
dbowles@encasa.ca
1-888-791-6671 ext 312
c: (604) 836-7745

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2:00PM – 4:30PM

MOBILE TOURS (Advanced registration required)

Meet in Mackenzie at 1:45PM; tours will depart promptly.



Tour #1 Vibrant Housing Communities for Seniors

Built under the Québec affordable housing program, the En Harmonie residences offer state-of the art retirement facilities for seniors, providing them with a comfortable and safe community including many activities and services. Stops include Résidence Saint-Eugène, a former church converted into a community hall, and Résidence Piero-Corti, the former Red Cross Montréal headquarters converted into apartments for seniors.

EN FR



Tour #2 History, Heritage & Community Renewal in Central Montréal

The tour will visit three heritage sites that have undergone radical transformations while taking into account the history and heritage of the buildings, and adapting to evolving community needs through redevelopment. Delegates will visit Projet Espace Fullum, a converted convent that includes residences for seniors and those at risk of homelessness. Next stop, Residence Aurelie-Cadotte for seniors, as well as Coopérative d'habitation Sourire à la Vie. The final stop will be to Hôpital Hotel-Dieu.

EN FR



Tour #3 Major Renovation Projects in Public Housing – Urban & Social Impacts

This tour will highlight the importance of public-private consultations in creating successful housing initiatives and safe communities. Participants will visit Habitations Ste-Catherine d'Alexandrie and its surrounding neighbourhood, built in 1974 and consisting of 110 units serving seniors and families. Participants will learn about how major renovation and repair projects creating social cohesion by consulting residents, and will meet with management and community leaders.

Note: Participants will be travelling via subway (metro); tickets will be provided. Not all metro stations or cars are accessible for those with reduced mobility.

EN FR



Tour #4 Innovative Partnerships Addressing Aboriginal Homelessness

This tour will highlight innovative partnerships developing creative solutions to homelessness among urban Aboriginal populations in downtown Montréal. Delegates will first visit Square Cabot, an urban space that has undergone a total transformation in response to the occupation of public property. Next stop, Projets autochtones du Québec, the only mixed-gender shelter in Montréal. Last stop is to the Native Friendship Centre of Montreal, a not-for-profit offering services to Montréal's Aboriginal, Inuit and Métis populations.

EN FR



Tour #5 The End of Shelters: A New Vision of Emergency Services and Access to Permanent Housing

This tour will focus on the transition from homelessness to stable housing. Delegates will visit Old Brewery Mission Saint-Laurent Campus where they will learn about L'Accueil, a residential assessment and referral program. Next, Marcelle and Jean Coutu Pavilion, offering furnished studio apartments and life skills training for men. Delegates will also visit Bâtir son Quartier, an organization that coordinates housing projects and community property to support households with low and middle incomes.

EN FR



Tour #6 Revitalizing Social Housing in Downtown Centres Using Public Art & Green Practices

Founded in 1959, Habitations Jeanne-Mance is situated in the heart of Montréal. Rich in cultural diversity and green spaces, this project, owned by CMHC and the City of Montréal, represents the first and largest social housing project in Québec. Since 2004, a major revitalization program has been underway. Participants will learn more about program outcomes as well as the role of 'MU', a non-profit who work to build community engagement through public art.

Note: This will be a lightly paced two-hour walking tour. Please dress in weather appropriate attire.

EN FR



Tour #7 The Ongoing Success of Community Rebuilding in Montréal-Nord

This tour will visit Montréal-Nord, a borough faced by many socio-economic challenges culminating in riots in 2008 that made headlines across the country, and that has since sparked renewed impetus for revitalization of the borough. The first stop will be to the Maison culturelle et communautaire de Montréal-Nord. You will then visit two affordable homeownership projects, Le MN, utilizing Accès Condos, a program run by Montréal's real estate arm SHDM, and a social housing project by non-profit SHAPEM, bringing security, green space and much-needed community services to the neighbourhood.



Note: This tour will run at least three hours in length, and will return to the Fairmont around 5:00PM.

EN



Tour #8 Homelessness Prevention Strategies Addressing Women & Youth

This tour will visit two sites supporting individuals at risk of homelessness and will feature approaches to social and community housing in Montréal. The first stop will be to Réseau habitation femmes Ontario, providing long-term homes for women at risk of homelessness. Next you will visit L'Avenue's newest housing site known as 3911, providing a continuum of housing services for youth who are homeless or at risk of homelessness.

EN



Tour #9 Strategies for Inclusion of Affordable Housing in New Residential Developments

The tour begins in the Griffintown neighbourhood, and will visit the Bassins du Nouveau Havre site, currently being developed to offer more than 2,000 units, from social housing to upscale private market condos. You will then pass by the Imperial Lofts, one of the first inclusionary projects to be built. Second stop is La Tannerie Project consisting of affordable condos accredited by SHDM under its Accès Condos program, and units built by OMHM. The final stop is Les Ateliers Rosemont, a former public works yard re-developed into a mixed-use residential and commercial site.



EN



Tour #10 Urban Renewal in Hochelaga-Maisonneuve Neighborhood

This tour will take us to east Montréal, to the Hochelaga-Maisonneuve neighborhood, and will focus on urban renewal and revitalization projects. The first stop will highlight the Coopérative d'Habitation Jolie-Fontaine d'Hochelaga, and a not-for profit project managed by the SHAPEM. Participants will then walk along an old railway track transformed into an urban promenade, where Place Simon Valois now serves as a public square. You will then arrive at Coopérative d'habitation Station #1 which received a Canadian Green Building Award in 2013.

FR

Note: This tour will involve significant walking outdoors. Please dress in weather appropriate attire.



Tour #11 Community Support – An Inclusion Tool for Social Housing Tenants

This tour will visit two sites supporting social housing tenants. Un Toit en Ville provides housing for individuals transitioning out of homelessness, and is located in a new sustainable building. Les Habitations Rosemont is a low-income housing complex dedicated to families, and retirees. Delegates will walk through the complex and visit a community center managed by residents. You will then be invited to take part in an interactive workshop addressing the preconceptions and societal prejudices towards social and community housing.

FR

LEGEND

- English EN Subway
- French FR Bus
- Bilingual EN FR Significant amount of walking

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What does the SHDM do?

It intervenes in Montréal in order to:

- Maintain the **sustainability** and **affordability** of a rental housing stock of 4,700 dwellings
- Encourage **homeownership** by accrediting affordable quality residential projects
- Stimulate the **revitalization** of living environments and the **social diversity** of our neighbourhoods

Several opportunities to get to know the SHDM:

- April 12 and 13:** Trade show
- April 13 and 15:** Mobile workshops #7 and #9
- April 14 at 10:45 am:** Workshop - *Smart Financing in Support of Affordable Homeownership*

Proud partner of CHRA's 2016 Congress

4:30PM – 7:30PM
MU Interactive Art Activity
 Hochelaga 1, 2 & 3



5:30PM – 6:15PM
EMERGING PROFESSIONALS FOCUS GROUP
 Hochelaga 5/6

Everyone is welcome at this interactive meeting that will review the results of the national 'CHRA-HPC Early Career Housing Professional Survey 2016.' Join us for an interactive discussion and tell us what tools and resources will help you advance in your housing career.

5:30PM – 7:30PM
PRESIDENT'S RECEPTION
 Tradeshow (Hochelaga 1 & 2)

The President of CHRA welcomes all delegates to celebrate our 48th Annual National Congress! Join new friends and old in the Tradeshow while enjoying light food and drinks.

7:00PM – 11:00PM
KARAOKE NIGHT *(Advance tickets required)*
 Espace Fullum (1431 rue Fullum)

Is there a hidden rockstar lurking within – or do you just enjoy live music – or love food? Join us for a fun and memorable Karaoke Party! This unforgettable event will be held in the historic church hall that once housed les Soeurs de la Providence, including a sumptuous Mediterranean buffet and \$3 beers. Round-trip transportation will be provided every hour via bus. First trip **from the Hotel Lobby** will leave at 6:30PM; last trip **from Espace Fullum** will leave at 11:00PM. See delegate bag insert for more details.

THURSDAY AT-A-GLANCE

7:30AM

Registration opens

8:00AM – 9:00AM

Breakfast Buffet

Foyer – Le Grand Salon

9:00AM – 10:15AM

Keynote Address

Le Grand Salon

10:15AM – 10:45AM

Break

Foyer – Le Grand Salon

10:45 AM – 11:45PM

7 Concurrent Workshops

See session descriptions

11:30AM – 2:15PM

MU Interactive Art Activity

Hochelaga 1, 2 & 3

11:45AM – 2:00PM

Yardi Awards Luncheon

Foyer – Le Grand Salon

2:00PM – 3:30PM

7 Concurrent Workshops

See session descriptions

3:30PM – 4:00PM

Break

Foyer – Le Grand Salon

4:00PM – 5:00PM

CHRA Annual General Meeting

Le Grand Salon

5:30PM – 7:30PM

Closing Ceremonies & Reception

Pointe-à-Callière: Montreal's
Museum of Archeology and
History (350 Place Royale)

Transportation provided from the
hotel lobby from 5:15; also walkable
from hotel.

April 14 | Congress Day Two

8:00AM – 9:00AM

Breakfast Buffet

Foyer – Le Grand Salon



9:00AM – 9:15AM

Opening Remarks

Le Grand Salon

Brigitte Witkowski, CHRA President & Executive Director, Mainstay Housing

SIMULTANEOUS
TRANSLATION

9:15AM – 10:15AM

Keynote Address

Le Grand Salon

SIMULTANEOUS
TRANSLATION

We are pleased to welcome our keynote presenter, **Chantal Hebert**. Ms. Hebert is one of Canada's most recognized and respected political journalists. She is a national affairs writer with the *Toronto Star* and a guest columnist for *L'Actualité*. She is a weekly participant on the political panel at Issue on CBC's *The National*, as well as on *Les Couloirs du Pouvoir* and the Montreal show *C'est pas trop tôt* on Radio-Canada.



10:15AM – 10:45AM

Break



10:45AM – 11:45AM

SEVEN CONCURRENT WORKSHOPS

1. Insights on Housing Trajectories for Newcomers and Refugees

Hochelaga 4

This workshop will explore key settlement, integration, housing and relocation challenges being undertaken across three provinces to address the provision of safe, adequate housing for newcomers. Learn about the Montreal component of a Canadian survey on the housing of refugees by the *National Metropolis Project* and *Homelessness Partnership Strategy*. The *University of Winnipeg* will share a three-year research project undertaken on housing trajectories for refugees, including Syrian refugees. *WoodGreen's* Immigrant Services Unit will also speak to their one-stop, holistic settlement services for newcomers to Canada, including refugees arriving from Syria, as well as their new housing portal HOME.

Damaris Rose, Professor, Urban Social Geography & Chair, Urban Studies Graduate Programs, Institut national de la recherche scientifique (INRS) (QC)

Ray Silvius, Assistant Professor, University of Winnipeg & **Hani Al-Ulbeady**, Housing Councillor, Welcome Place (MB)

Sevgul Topkara-Sarsu, Manager of Settlement Services, WoodGreen Community Services (ON)

Moderator: **Linda Ring**, CHRA Regional Director, Manitoba & President, S.A.M. (Management) Inc.

2. Northern Housing Issues and Perspectives

Péribonka

The remoteness, lack of housing markets, complex social challenges, climate and high cost of living means that Canada's North faces many unique challenges when it comes to housing. This session will explore these issues and will introduce the results of a pan-Territorial business case as well as the work of a northern housing construction laboratory in Nunavik. Join this interactive panel to consider how northern housing priorities might be situated within a National Housing Strategy, as well as the ongoing capacity in the north for leadership, partnerships and organizational change.

Jeff Anderson, President, North West Territories Housing Corporation (NT)

Terry Audla, President, Nunavut Housing Corporation (NU)

Julien Bédard, Adjoint à la directrice et conseiller en affaires intergouvernementales, Direction des affaires intergouvernementales et autochtones, Société d'habitation du Québec

Moderator: Pamela Hine, CHRA Regional Director, Northern Territories & President, Yukon Housing Corporation

3. Smart Financing in Support of Affordable Homeownership

Jolliet

Affordable homeownership is an essential building block along the housing continuum. We will hear from SHDM, on their Accès Condos homeownership framework and approach to working with developers to revitalize and build in urban areas. The City of Saskatoon will speak to their Tax Sponsorship, Equity Building and Mortgage Flexibilities Support programs for low-income buyers. And Champlain Housing Trust will share lessons learned on capital grants, land use policies, and national collaboration taking place in the U.S. in support of affordable shared equity homeownership.

Johanne Mallette, directrice du développement immobilier, Société d'habitation et de développement de Montréal (SHDM) (QC)

Daryl Sexsmith, CHRA Regional Director, Saskatchewan & Housing Analyst, City of Saskatoon (SK)

Brenda Torpy, Chief Executive Officer, Champlain Housing Trust, Vermont (U.S.)

Moderator: Bryan Lutes, CHRA Regional Director, Alberta & President, Wood Buffalo Housing and Development Corporation



ABORIGINAL HOUSING MANAGEMENT ASSOCIATION
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We will work to ensure all Aboriginal people in British Columbia have access to safe, secure, and affordable housing, through a culturally sensitive housing authority that supports, inspires, and responds to the needs of Aboriginal communities and Aboriginal housing providers in British Columbia.



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Located on Skwxwú7mesh (Squamish) Nation Territory

4. Advancing Research on Community Based Approaches to Preventing and Ending Homelessness

Mackenzie

Raising the Roof will share a three-year national research initiative released in February 2016 on the barriers and challenges faced by the fastest-growing segment of the homelessness population, children and families. ROIL will share their research undertaken with l'Université de Montréal on a coalition of community organizations improving residential stabilities and supports based on a framework of engagement with those with lived experience. Winnipeg's October 2015 Street Census project, utilizing community engagement outreach, will also be discussed in context of communities across Canada undertaking Point-in-Time Counts through a nationally coordinated approach.

Carolann Barr, Executive Director, Raising the Roof (Nat'l)

Elizabeth Greissler, Professeure invitée, Ecole de service social de l'Université de Montréal & **Carol Pagé**, Présidente, Réseau des organismes et intervenants en itinérance de Laval (ROIL) (QC)

Christina Maes Nino, Community Animator, Social Planning Council of Winnipeg & **Alden Wiebe**, Chair, Lived Experience Circle Winnipeg & Chair, Lived Experience Advisory Counsel of Canada (MB)

Moderator: James McGregor, CEO, Montreal Movement to End Homelessness

A WAY HOME

Working Together to
End Youth Homelessness
in Canada

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5. Business Intelligence for Continuous Housing Management Improvement

SIMULTANEOUS TRANSLATION

Duluth

This workshop will provide practical benchmarking, risk management, portfolio assessment and building condition tools for co-operative and non-profit housing providers. SHQ will talk about their low-income housing management framework and building inspection tool, BSI.net. FECHIMM will discuss their Customer Relation Management software allowing them to collect and manage member activities from insurance programs, Federal subsidy expiry, building inspection and more. You will also learn about the Agency for Co-operative Housing's business risk reports to clients that have improved operating results, as well as their web-based benchmarking prototype HomeRun.

David Roy, chef d'équipe, service de l'expertise réseau, Société d'habitation du Québec (SHQ) (QC)

Louis-Philippe Myre, Directeur du soutien aux coopératives, Fédération des Coopératives d'Habitation Intermunicipale du Montréal Métropolitain (FECHIMM) (QC)

Olga Tasci, Director, Operations, The Agency for Co-operative Housing (ON)

Moderator: Stéphan Corriveau, CHRA Regional Director, Québec & Directeur général, Réseau Québécois des OSBL d'habitation

6. Advocating for Changes to the Federal Income Tax Act: Improving the Financial Viability of Non-Profit Housing Providers

Hochelaga 5/6

The Income Tax Act has requirements that non-profits must meet in order to acquire and maintain their tax exempt status. In this period of reduced federal funding it is important that housing providers who are being encouraged to diversify their portfolios and revenue sources understand these requirements, as well as the potential outcomes and impacts. This panel will examine the requirements to acquire and maintain a non-profit organization's tax exemption, and will look at practical questions and concerns when considering revenue diversification – as well as to review the pathways and possibilities for tax policy change.

Margaret Mason, Partner, Charities & Tax Exempt Organizations, Bull, Housing & Tupper LLP (BC)

Brian Iller, Managing Partner, Iller Campbell LLP (ON)

W. Laird Hunter, Q.C., Richards Hunter Toogood (AB)

Moderator: Timothy Ross, CHRA Regional Director, New Brunswick & Executive Director, New Brunswick Non-Profit Housing Corporation



BC Housing



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7. Beyond Acronyms: Creating Inclusive Spaces for LGBTQ2S Youth Experiencing Homelessness

Saint-Maurice

This session will offer models and practical resources in support of LGBTQ2S youth. *Egale Canada Human Rights Trust*, Canada's only national charity promoting lesbian, gay, bisexual, and trans human rights will set the context with an overview of research developed through their crisis counseling centre. *Boys and Girls Club of Calgary* will discuss their Aurora Host Homes transitional housing program, offering LGBTQ2S youth an alternative to the shelter system, and *A Way Home* will share a new online toolkit featuring emerging practices in support of LGBTQ2S youth living in urban, northern and remote communities.

Helen Kennedy, Executive Director, *Egale Canada Human Rights Trust* (Nat'l)

Jocelyn Adamo, Manager of Prevention and Outreach, *Boys and Girls Club of Calgary* (AB)

Lesley McMillan, Learning Community Manager, *A Way Home* (Nat'l)

Moderator: Melanie Redman, Executive Director, *A Way Home* (Nat'l)



11:30AM – 2:15PM

MU Interactive Art Activity

Hochelaga 1, 2 & 3



11:45AM – 2:00PM

Yardi Awards Luncheon

Le Grand Salon

Special Address: **Ghislain Picard**, Chief of the Assembly of First Nations of Québec-Labrador

Join us in honouring the tremendous contributions made by individuals and organizations working in affordable housing and homelessness across Canada. A plated lunch and ceremony in celebration of CHRA's 2016 Awards recipients awaits!



2:00PM – 3:30PM

SEVEN CONCURRENT WORKSHOPS

1. Montreal Best-Practices

Le Grand Salon

Montreal has a long and well developed history of providing community supports in social housing. This workshop will present concrete examples regarding social integration and residential stability in support of those experiencing physical disabilities or who are at risk of homelessness. These examples will be supported by the presentation of a citywide framework on community support in social housing, and a study of residential stability in non-profit organizations dedicated to individuals leaving homelessness.

Marie-Noëlle Ducharme, Présidente des Habitations communautaires Loggia (QC)

Céline Bellot, Professeur, École de travail social, Université de Montréal et Directrice de l'Observatoire sur les profilages racial, social et politique (QC)



Julie Grenier, Directrice adjointe, Bureau du président-directeur général adjoint, Centre intégré universitaire de santé et de services sociaux du Centre-Sud-de-l'Île-de-Montréal (QC)

Robert Mackrous, Président des Résidences de l'Académie (QC)

Moderator: Hélène Bohémier, Adjointe au directeur général, Office municipal d'habitation de Montréal

2. Seniors, Accessibility and Aging in Place

Joliet



This workshop will first set the stage from a national perspective on seniors housing in Canada, including data on core housing need, market analysis trends and leading national research from *CMHC*, *RQOH* and *Woningstichting Better Living* in the Netherlands will then share regional and international perspectives on responsive solutions to aging in place, addressing an outdated housing stock, serving tenants with varying health care needs, community partnerships, and related impacts on housing providers. Also, *Accessible Housing Society* will discuss forward-looking approaches to building affordable accessible housing, including cost-benefits, emerging innovations, planning practices and ongoing advocacy.

Janet Kreda, Senior Researcher, *Housing Needs, Canada Mortgage and Housing Corporation* (Nat'l)

Jacques Beaudoin, Responsable de la recherche et de la formation, Réseau Québécois des OSBL d'habitation (RQOH) (QC)

Gerrit Teunis, Chief Executive, *Woningstichting Better Living, Vechtdal, Hardenberg, The Netherlands*

Jeff Dyer, Executive Director & **Nicole Jackson**, Coordinator, Research & Policy, *Accessible Housing Society* (AB)

Moderator: Daryl Sexsmith, CHRA Regional Director Saskatchewan & Housing Analyst, *City of Saskatoon*

3. Responding to Homelessness Needs Through Housing

Hochelaga 5/6

In this session *RAPSIM* will discuss their work on income inequality, health services, and the various needs of the social housing and shelter providers they represent in context of the city level and provincial policies on homelessness. *End Homelessness St. John's* will speak to their collaborative efforts at the local level to introduce a case management team, coordinating access and resource sharing through co-led agencies. *Options Bytown* will address how their supportive housing model interacts with Housing First to provide a flexible response to the complex issue of homelessness in the community.

Pierre Gaudreau, coordonnateur, Réseau d'aide aux personnes seules et itinérantes de Montréal (RAPSIM) (QC)

Gail Thornhill, Director of Supportive Housing, *Stella's Circle & Executive Board Member, End Homelessness St. John's* (NL)

Lorraine Bentley, Executive Director, *Options Bytown Non-Profit Housing Corporation* (ON)

Moderator: Tim Richter, Executive Director, *Canadian Alliance to End Homelessness*

4. Strategic Partnerships Advancing the Development of Affordable Housing

Mackenzie

Hear about five unique partnerships enabling the development of affordable housing across Canada! Learn from business unit *EDGE*, providing centralized property services to churches looking to utilize their land for affordable housing. *Turning Point Housing Society* will showcase a project uniting five non-profits and all three orders of government to fill a critical gap in the supportive housing continuum. *Silver Sage Housing Corporation* will discuss their Elders Lodge that benefited from extensive consultations informing the design, and a new build providing support to single Aboriginal mothers. *SOLIDES* will speak to their strategy to purchase existing multi-unit apartments from the private market and convert them into non-profit housing by means of innovative financing. *RAPT* and social housing subsidiary *Logis Transport* in Paris will share strategic partnerships that have enabled them to build affordable housing in dense city centres and develop a social housing portfolio of over 10,000 units.

Barbara Myers, *Planner, SvN (ON)*

Brenda Plant, *Executive Director, Turning Point Recovery Society (BC)*

Maynard Sonntag, *President/CEO, Silver Sage Housing Corporation (SK)*

François Giguère, *Directeur général, SOLIDES (QC)*

Rémi Feredj, *Director of Real Estate and Industrial Planning, Régie Autonome des Transports Parisiens (RATP) & Chairman of Logis Transport, Paris (France)*

Moderator: Dave Eddy, *CHRA Director-At-Large & Chief Executive Officer, Vancouver Native Housing Society*

5. What Does the Right to Housing Look Like in Canada?

Duluth

Join this panel of advocates, community leaders and legal experts who will tackle questions concerning approaches and impacts on what housing as a human right could mean in Canada. What might be different if housing were a human right? Could a National Housing Strategy help alleviate increasing housing and homelessness needs – and how might federal, provincial and municipal governments be involved? This workshop will ask these questions and more, with plenty of time for debate on how diverse communities could be better served by recognizing housing as a human right.

Tracy Heffernan, *Provincial Director/Lawyer, Tenant Duty Counsel Program, Advocacy Centre for Tenants Ontario (ON)*

François Saillant, *coordonnateur, Front d'action populaire en réaménagement urbain (FRAPRU) (QC)*

Arlene Hache, *Community Development Activist & Board Member, Canadian Alliance to End Homelessness (NWT)*

DJ Larkin, *Housing Campaigner/Lawyer, Pivot Legal (BC)*

Cheyenne Ratam, *Project Manager, What's The Map?! Newcomer Youth Leading the Call to Action (ON)*

Moderator: Stephen Gaetz, *Director, Canadian Observatory on Homelessness and Professor, Faculty of Education at York University (ON)*

SIMULTANEOUS
TRANSLATION

6. 4th Annual Emerging Professionals Research Colloquium

Péribonka

The Emerging Professionals Research Colloquium provides an opportunity to check out original research, ideas and best-practices from the next generation of housing leaders. At this 4th annual event, graduate students and early career professionals will present their housing-related research in two thematic areas:

PANEL 1: Targeting Homelessness and Housing Rights

Returns to the Shelter After Exit from Transitional Housing

Annie Duchesne, *Research Coordinator, Old Brewery Mission*

The Right to Social Housing in Canada

David DesBaillets, *PhD Candidate in Law, Université de Québec à Montréal (UQAM)*

PANEL 2: Housing Affordability: The Impact of Social Housing Costs on Individuals and Communities

Making Ends Meet: Opportunities and Challenges of Rental Assistance Programs

Wyndham Bettencourt-McCarthy, *Policy and Research Coordinator, Ontario Non-Profit Housing Association*

The End of the World as We Know It: The Context of Expiring Social Housing Operating Agreements

Sarah Cooper, *PhD Candidate, Department of Urban Planning and Policy, University of Illinois-Chicago*

Towards a Socially Acceptable Gentrification

Leila Ghaffari, *Joint PhD Candidate, Urban Studies Université du Québec à Montréal (UQAM) and Université François Rabelais de Tours (France)*

Moderator: Ray Sullivan, *Executive Director, Centretown Citizens Ottawa Corporation*

7. Building Better Futures for Youth Through Transitional and Supportive Housing

Hochelaga 4

This session seeks to create a space for ongoing discussion on supporting youth in transitional housing. *Covenant House Vancouver* will discuss their continuum of services under the Foyer Model. *Youth Impact Jeunesse* will speak to the developmental asset framework and measurement tools they use to help youth build better futures. *SideDoor* will share lessons learned from a cross-Canada exchange to build their prevention-focused program. And *Peel Youth Village* will provide the outcomes of a study on youth transitioning from their twelve-month residential program to permanent housing. *(This workshop ends at 4:00PM)*

Chelsea Minhas, *Manager, Rights of Passage Program, Covenant House Vancouver (BC)*

Cathy Manuel, *Associate Director, Youth Impact Jeunesse (NB)*

Iris Hamlyn, *Executive Director, SideDoor (NT)*

Lina Termini, *Manager, Supportive Housing In Peel, Peel Youth Village & Tobin LeBlanc Haley*, *Research Consultant (ON)*

Moderator: Sheldon Pollett, *Executive Director, Choices for Youth (NL)*

3:30PM – 4:00PM
Break



4:00PM – 5:00PM
CHRA Annual General Meeting
Le Grand Salon

SIMULTANEOUS
TRANSLATION

CHRA Members: Please drop by the Registration Desk to pick up your organization's voting card prior to the AGM. There is one vote per organization.

5:30PM – 7:30PM
Closing Ceremonies & Reception
Pointe-à-Callière: Montreal's Museum of Archeology and History (350 Place Royale)

Join us for a reception at this unique and enchanting historic site right next to the Old Port, the birthplace of Montreal. Delegates will be treated to a guided tour of the archeological crypt where 18TH century Montreal comes to life! Drinks and light refreshments will be available – and the Congress 2017 location will be announced.

*Transportation provided from the hotel lobby from 5:15PM; also walkable from hotel.

Following the reception, grab a few friends and discover the pubs, restaurants and quaint charm of Montreal!

We recommend you make your reservation as early as possible.

OLD MONTREAL

L'ARRIVAGE

pacmusee.qc.ca/fr/planifiez-votre-visite/restaurant-larrivage

Located on the top floor of the Musée de la Pointe-à-Callières, with an amazing view of the Old Port. Whether it's the pasta of the day, a fresh fish or the chef's suggestions, you are sure to find a little culinary imagination in your plate. Reservation required. Open daytime only.

L'AUBERGE ST-GABRIEL | aubergesaint-gabriel.com

Nestled in one of the oldest building, discover at the heart of Old Montreal, restaurant Auberge Saint Gabriel and trendy nightclub Le Velvet.

STASH CAFÉ | restaurantstashcafe.ca

Stash Café is nestled into the walls of Old Montreal. For forty years, it has combined tradition while remaining faithful to secrets of authentic Polish cuisine.

MERCURI | mercurimontreal.com

Modern and inventive cuisine. Experience the first "open" wood fireplace. Mediterranean cuisine with Italian influences, all in a warm but electric atmosphere.

MÉCHANT BŒUF | mechantboeuf.com

Located in the Hotel Nelligan, Méchant Boeur has all elements for success: quality, AAA Angus beef, a delicious raw bar, handcrafted cocktails, 5 to 7 live music and the best burgers in town.

CHEZ DELMO | chezdelmo.com

Chez Delmo is part of the long tradition of gastronomic rendezvous of Old Montreal. Chef Paul Achard offers a rich menu, specializing in seafood and fish.

GARDE MANGER | crownsalts.com/gardemanger

Renowned "resto-bar" offering meals focusing on seafood, like lobster poutine from the incomparable chef Chuck Hughes.

QUARTIER INTERNATIONAL / CITÉ DU MULTI MEDIA

BORIS BISTRO | borisbistro.com

Located in the heart of the International district and the Cité du multimedia, the Boris Bistro is a must. Among the best tartar and fries in Montreal. If time permits, reserve on the terrace!

DAYLIGHT FACTORY | daylightfactory.ca

Daylight Factory offers a combination of warm ambience, quality and service. Look out for the salads! Wow!

HELENA | restauranthelena.com

An unforgettable experience that allows you to discover all the refinement of Portuguese cuisine and wines. Guests are invited to select and to share petiscos (tapas) a true feast to savour!

GRIFFINTOWN

This dynamic neighborhood located in the southwest of Montreal and is the site of much current residential & commercial development.

GRINDER RESTAURANT | restaurantgrinder.ca/en

Zébulon Perron is the creator of this original decor. Warm, comfortable, kitchen and raw bar.

THE RICHMOND | lerichmond.com

This upscale restaurant in a retro industrial decor offers fresh cuisine from northern Italy.

AREM RESTAURANT | restaurantarem.com

Featuring a stylish decor with murals, this chic restaurant and bar offers traditional Turkish dishes.

JOE BEEF | joebeef.com

Famous chef and restaurant in a discreet decor. Old Montreal restaurant classics in the heart of Little Burgundy.

LIVERPOOL HOUSE | joebeef.com

The little brother of Joe Beef restaurant features an oyster bar and comforting dishes fresh from the market.

PUB BURGUNDY LION | burgundylion.com

English Pub decorated with souvenirs proposing beers, classic English cuisine, soccer on TV and DJ.

QUARTIER DES SPECTACLES / QUARTIER LATIN

There is always an event or activities going on in the Entertainment district. Why not take a stroll after dinner in this lively borough.
quartiersdespectacles.com

TAVERNE F | tavernef.com

F for Ferreira, well known Portuguese chef. This tavern overlooks the Place des Festivals, the trepidant square of the Quartier des spectacles.

BRASSERIE T! | brasserie-T.com

The concept of Brasserie T! is a cuisine that delights with perfectly mastered dishes with fresh products, homemade cold meats, tartares, seafood platters and other delicacies typical of a brewery. Neighbor to Tavern F.

HOUSE OF JAZZ | houseofjazz.ca

New art decor with terrace. Grill but most of all jazz performances.

Dei COMPARI | 1668 Rue St-Denis, Montréal, H2X 3K4

The BEST pizza in town prepared in an actual fireplace. Small, casual but truly authentic. After dinner, take a walk through the murals in the Latin Quarter. Check : chjm.ca or mumtl.org for an itinerary.

DOWNTOWN

BEAVER HALL | beaverhall.ca

Beaver Hall, gourmet bistro by the Montreal renowned Europea. In a chic ambiance reminiscent of the great Parisian bistros, discover and enjoy traditional cuisine revisited by chef Jérôme Ferrer. Walking distance from the Hotel.

UPSTAIRS JAZZ BAR & GRILL | upstairsjazz.com

Definitely the must go place for any jazz lover! Live music every night. A fantastic ambiance with great food. What else can you ask for! If lucky, one could have the privilege to meet Oliver Jones, as he frequently joins the featured artist or band for an unforgettable jam session!

OTHER BOROUGHS

Montreal is comprised of many boroughs that reflect various styles & cultures. Experience them all!

Google them, you will find an incredible selection of casual to upscale restaurants, some of them are BYOB!

- Le Plateau
- Le Village (Gay district)
- Mile-End
- Mile-Ex (New hipster paradise!)

April 15 | **Mobile Tours**

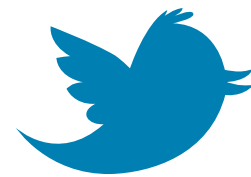
9:00AM – 11:30AM

MOBILE TOURS (Advanced registration required)

Meet in Hochelaga 1 at 8:45AM

View tour description on page 16 & 17.

- EN FR** **Tour #1** Vibrant Housing Communities for Seniors
- EN FR** **Tour #2** History, Heritage and Community Renewal in Central Montréal
- EN FR** **Tour #6** Revitalizing Social Housing in Downtown Centres Using Public Art & Green Practices
- EN** **Tour #5** The End of Shelters – A New Vision of Emergency Services & Access to Permanent Housing
- EN** **Tour #11** Community Support – An Inclusion Tool for Social Housing Tenants
- FR** **Tour #7** The Ongoing Success of Community Rebuilding in Montréal-Nord
- FR** **Tour #8** Homelessness Prevention Strategies Addressing Women & Youth
- FR** **Tour #9** Strategies for Inclusion of Affordable Housing in New Residential Developments



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CHRA-Rooftops Canada International Service Award

To recognize an individual or organization based in Canada for outstanding contribution to Rooftops Canada's programs and international development.



Rooftops Canada
Abri international



Ontario Non-Profit Housing Association

The Ontario Non-Profit Housing Association (ONPHA) is proud to be a founding member of Rooftops Canada, working with partner organizations to improve housing conditions, to build sustainable communities and to develop a shared vision of equitable global development. Rooftops Canada's focus is on disadvantaged communities in Africa, Asia, Latin America, the Caribbean and Eastern Europe, and since 1984, have been providing leadership, technical expertise, and engagement in low-cost housing and human settlement development around the world.

ONPHA has strongly supported the work of Rooftops Canada over the years, hosting international housing partners and sharing experiences on organizational structures, member services, financial sustainability, sector regulations and other issues. In turn, ONPHA members have participated in overseas study visits, and have returned home to champion Rooftops Canada's work. ONPHA has also supported the recruitment of technical advisors to provide specialized expertise to overseas providers, such as with financial assessments, and through African regional workshops on HIV/AIDS and housing.

Furthermore, ONPHA has established partnerships with the National Association of Social Housing Organizations in South Africa (NASHO), offering South African social housing institutions the opportunity to attend, fully supported, the ONPHA large providers' forum, as well as to train interns prior to their overseas placements with NASHO members in South Africa.

By hosting delegations, sharing information and resources, and encouraging ONPHA members to participate in study exchanges, ONPHA has leveraged the expertise, skills and passion of Ontario's non-profit housing sector to help strengthen housing communities across Africa. ONPHA is deeply committed to their partnership with Rooftops and to the creation of sustainable and equitable communities in Ontario and abroad.



MAKOLA DEVELOPMENT SERVICES

Concept to Community

M'akola Development Services (MDS) is a professional consulting firm with Indigenous roots that is committed to supporting vibrant, diverse communities. We have over 30 years of experience in planning, developing and operating high density, multi-family projects across British Columbia.

Our interdisciplinary team partners with non-profit organizations, all levels of government, Aboriginal communities, and private industry to examine social and economic opportunities to develop collaborative, sustainable and unique development solutions tailored to every community and client's needs.

MDS offers expertise across the development continuum, from design to project management to operations support, our team will take your project from **Concept to Community**.



Expertise

- Planning and Research
- Community Engagement
- Development Consulting and Project Management
- Operations and Asset Management

makoladevelopment.com

Lifetime Achievement Award

To recognize an individual with many years of service who has had a major impact on the affordable housing sector in Canada.



Dennis Carr

Senior Advisor, Cahdco & Principal, DCarr Community Solutions

Over the last twenty-five years, Dennis Carr has worked in the federal, municipal and non-profit sectors, helping to create thousands of affordable homes. From 1990 to 2009, Dennis was Development Manager for Centretown Citizens Ottawa Corporation (CCOC) and the Centretown Affordable Housing Development Corporation (Cahdco). During this period Dennis also managed the Surplus Federal Real Property Homelessness Initiative (SFRPHI), where he was responsible for strategic property acquisition for affordable housing and homelessness projects.

From 2009 to 2014, as Assistant Director of Social Infrastructure for the City of Vancouver, Dennis helped City Council fulfill its mandate to alleviate homelessness, renew the City's existing housing stock, create badly needed affordable rental housing, affordable homeownership and social facilities such as childcare and social infrastructure. In 2014 Dennis returned to Ottawa where he now acts as Senior Advisor to CCOC and Cahdco, helping to renew the existing housing stock, create new affordable rental and homeownership units, and mentor the next generation of social entrepreneurs.

Career highlights include facilitating the creation of the Alterna Community Alliance Housing Fund providing financing to affordable housing projects, and spearheading the creation of Cahdco, a development consultant to non-profit agencies creating affordable housing. Dennis also supported the inclusion of affordable housing in the City of Vancouver's 2010 Olympic bid, and was instrumental in the development of over 1,300 homes for CCOC.

Dennis is also a LEED Accredited Professional, and holds a Graduate Diploma in Community Economic Development, and sits on the City of Ottawa's Urban Panel Committee of Adjustment.

Leadership Award

To recognize an individual who has shown leadership in improving housing in Canada through program innovation, policy change, outreach and/or advocacy efforts.



François Saillant

Coordonnateur, Front d'action populaire en réaménagement urbain (FRAPRU)

A graduate in journalism and information from the University of Laval in Quebec City, for the last thirty-seven years, François Saillant has been the coordinator and main spokesperson for Quebec's FRAPRU, the Front d'action populaire en réaménagement urbain.

FRAPRU is a national association for the right to housing, active on urban development, the fight against poverty and social rights issues, and brings together 160 member organizations from across Quebec.

Through his work at FRAPRU, François has participated in numerous struggles to ensure the protection of the right to housing, particularly social housing. He has been active in the struggle against the federal government's withdrawal from social housing funding in the early 1990s, and is a strong advocate against the end of existing social housing subsidies, as well as a supporter of the creation of Quebec's AccèsLogis program. François has also been front and centre in many other urban and social struggles, including in solidarity with Canada's Indigenous peoples, particularly during the Oka Crisis.

François Saillant has written two books, *La Régie du logement, après 25 ans, Un chien de garde efficace* in 2006, and *Le radical de velours* recounts his journey as a militant in 2012.

François received the Rights and Freedoms Prize from the Quebec Human Rights and the Rights of Youth Commission in December 2002.

Community Builder Award

To recognize an individual, business or organization that has had a major impact at the community level in promoting affordable housing and/or preventing and ending homelessness.



Vancouver Native Housing Society

Vancouver, British-Columbia

Created in 1984 Vancouver Native Housing Society (VNHS) is an Aboriginal housing provider employing over 90 staff and managing 822 units of safe, affordable housing in 18 buildings for Vancouver's Aboriginal population. The Society's original mandate of housing urban Aboriginal families and seniors has been broadened, and since 2009 its portfolio has increased by nearly 100 percent. VNHS now also provides supportive housing for Aboriginal and non-Aboriginal people who are homeless or at risk of homelessness, youth and women who are leaving abusive situations.

Kwayatsut (K-why-ah-sote) – from the Coast Salish language and meaning “seeking one’s power” or “spirit quest” opened in 2014. Named by Squamish Chief Ian Campbell, Kwayatsut provides 69 apartments for formerly homeless adults and 30 for youth who are most vulnerable to homelessness, including Aboriginal, LGBTQ and youth transitioning from foster care.

With the introduction of Skwachàys Lodge Aboriginal Hotel and Gallery and its onsite residence for 24 Indigenous artists, VNHS has catapulted into the social enterprise fray. Championing a theme of “Community Building Through the Transformative Power of Art” the Society has garnered provincial, national and international acclaim.

VNHS's relationship with local Aboriginal artists encouraged their contribution to the Orwell Hotel Mural, a 7,600 square foot outdoor mural, the largest in Western Canada showcasing the important place Aboriginal people hold in Vancouver. The mural captures the community's hearts and minds as it portrays the vision of the urban Aboriginal community in many ways; a vision that draws upon the spirit of ancient tradition, the challenges of the past and the hopes and dreams for the future.

Sustainability Award

To recognize an organization, business or partnership that has undertaken a program, a new build or retrofit project that advances sustainable development, resource conservation or community renewal.



Ottawa Community Housing

Ottawa, Ontario

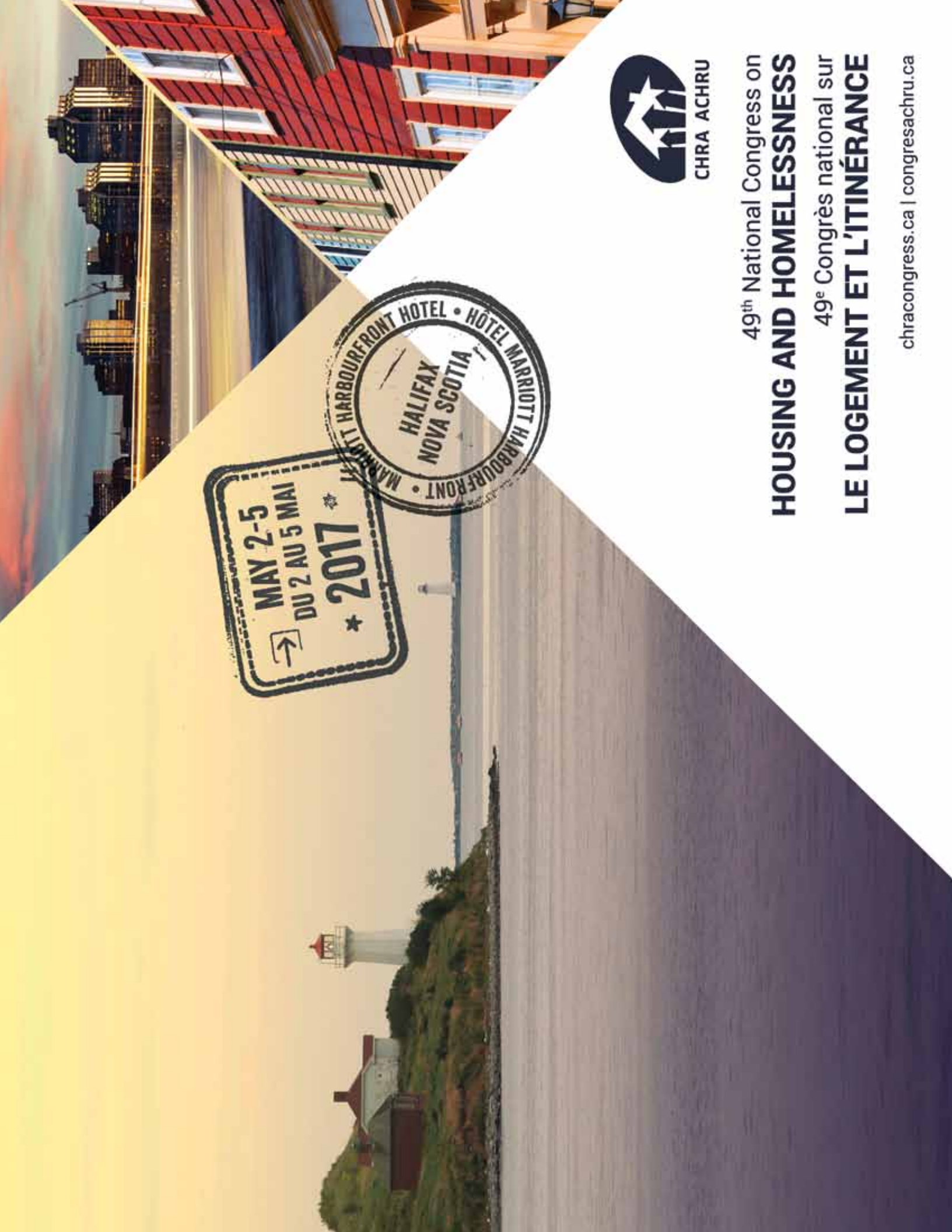
Ottawa Community Housing Corporation (OCH) is the largest social housing provider in Ottawa, managing two-thirds of the City's social housing portfolio, and is the second largest provider in Ontario. OCH has completed a sustainable building retrofit that has reduced water consumption by 40 percent in just three years, saving the municipally owned corporation \$5,000,000 annually.

OCH's 'In Suite Green Retrofit' was accomplished by replacing 16,000 toilets, and installing low-flow shower heads and kitchen tap aerators in 15,000 homes. The program started with a pilot of 113 apartments, followed by a larger sample of 230 units, quickly expanding to the entire portfolio. Consuming less water means tenants are using less natural gas for heating water for showers, laundry and dishwashing, reducing greenhouse gases and OCH's carbon footprint.

During the retrofit, none of the old fixtures went to landfill. The plastic and metal parts were recycled, and the porcelain from the toilets was crushed for use in road construction and clean fill; thereby reducing waste and consumption related to building costs.

Working together with communities, the conservation program actively engaged tenants on their role in conservation, raising tenant accountability and engagement. OCH presented program results at CHRA's Congress 2015 in Winnipeg, and since then calls have come in from across Canada from other municipalities and social housing providers looking for insights and lessons learned.

OCH provides and maintains approximately 15,000 homes to over 32,000 tenants, including seniors, parents, children, singles and persons with special needs across the City. The majority of the portfolio was constructed between 1950 to 1980. The most recent building was constructed in 2016.



MAY 2-5
DU 2 AU 5 MAI
★ 2017
★

MARRIOTT HARBOURFRONT HOTEL • HÔTEL MARRIOTT HARBOURFRONT
HALIFAX
NOVA SCOTIA



CHRA ACHRU

49th National Congress on
HOUSING AND HOMELESSNESS
49^e Congrès national sur
LE LOGEMENT ET L'ITINÉRANCE

chracongress.ca | congresachru.ca

CONVENTION FLOOR • ÉTAGE DES CONGRÈS



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Rue Mansfield Street