

How are housing organizations responding to new opportunities and responsibilities in the changing operating environment?

The Business Transformation II study examines skillsets and core competencies needed to transform and future-proof the non-profit housing sector. Participating organizations included community-based non-profit housing providers and agencies, municipal housing organizations, provincial and territorial housing corporations, and housing development finance groups.

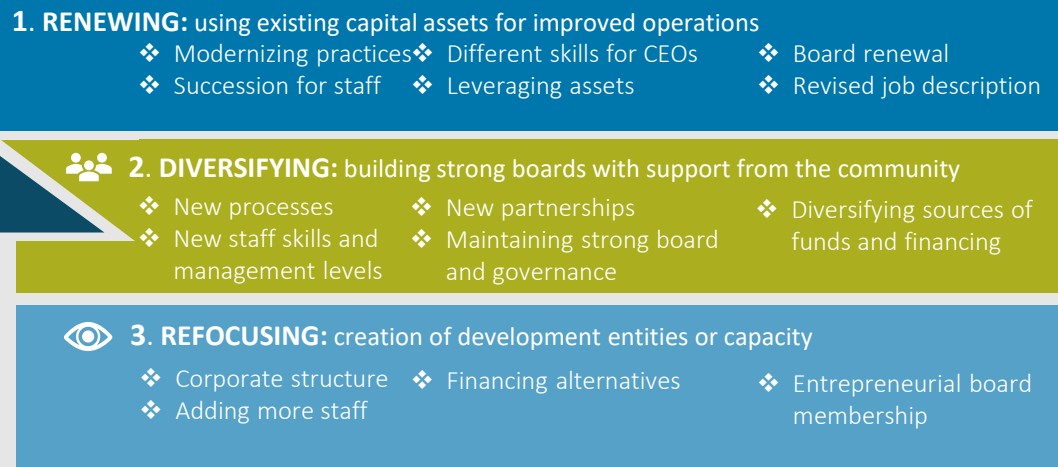


Key Findings

Three Types of Processes Driving Change Among Organizations Pursuing Business Transformation

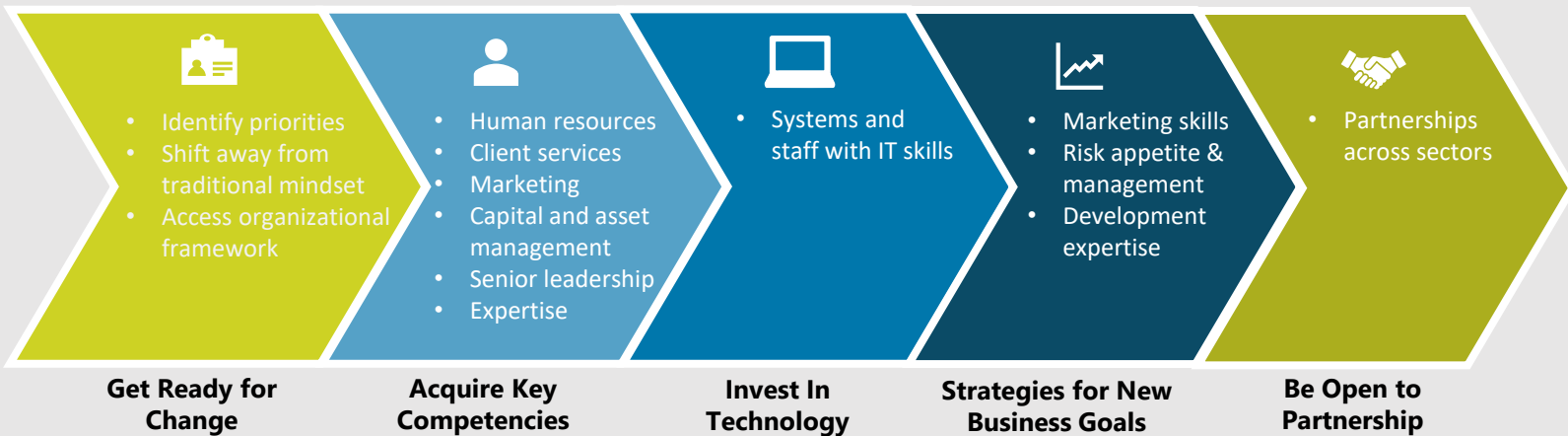
STRATEGIC ADAPTATIONS & CHANGES MADE BY ORGANIZATIONS

- ❖ Governance and Boards
- ❖ Human Resources
- ❖ Digitalization and information technology
- ❖ Alternative revenue generation
- ❖ Partnerships and collaborations across sectors



Lessons Learned

Factors Identified for Successful Business Transformation



The [Business Transformation II](#) study was released at the Canadian Housing and Renewal Association's 2018 Congress on Housing and Homelessness

[Read the Congress summary session](#)



BC HOUSING

